



ADDENDUM NO. 2
QUESTIONS AND ANSWERS
RFP No. 2026-82126 - ADA Paratransit Services

1. Is the service an existing service in both the identified locations for Phase One and Phase Two?

SCRTD Response: No. SCRTD is in the process of establishing ADA complementary paratransit service. The selected contractor may begin evaluating service needs, potential eligible riders, and where demand exists within the Phase One service area prior to completion of the separate ADA study. The ADA study will further evaluate and help guide the long-term development of the service. This procurement is limited to Phase One, based from the Sunland Park Mobility and Energy Hub and associated with the Yellow and Silver fixed-route corridors. Phase Two will be addressed through a separate future procurement.

2. If the service is not in existence yet, will the contractor be responsible for initiating service by recruiting eligible clients throughout the service area? Has previous outreach and education been completed to begin the service?

SCRTD Response: Yes. The selected contractor will be responsible for supporting initiation of the service, including rider intake, ADA eligibility application processing, accessible application materials, and public information/outreach necessary to establish the service. No previous outreach or education campaign has been completed to recruit eligible riders for this service.

3. Is use of SCRTD-provided space at the Sunland Park Mobility and Energy Hub required, or may the contractor operate from its own agency location?

SCRTD Response: Use of the SCRTD-provided space is not required for all contractor functions. The contractor may perform appropriate administration, reservation, scheduling, dispatch, and related functions from its own location. SCRTD space at the Sunland Park Mobility and Energy Hub will remain available for Phase One operational and staff-support needs.

4. What levels of insurance coverage are required for automobile liability and the other required insurance?

SCRTD Response: SCRTD will provide insurance coverage for the SCRTD-owned vehicles used in the service. The contractor will therefore not be responsible for the cost of SCRTD's vehicle insurance. The contractor will be required to maintain applicable Commercial General Liability, Workers' Compensation, Employer's Liability, Professional Liability/Errors and Omissions, and Cyber/Data Security coverage when applicable. Any additional insurance requirements associated with the contractor's operation of SCRTD-owned vehicles, including required coverage or endorsements for contractor drivers, will be identified by SCRTD in the final contract.

5. What are the contractor's primary operational responsibilities for Phase One?

SCRTD Response: The contractor will be responsible for the day-to-day operation and support of the ADA complementary paratransit service, including rider intake, ADA eligibility processing, reservations, scheduling, dispatch, drivers, supervision, customer service, training, safety, and required reporting. SCRTD will provide the vehicles and other resources identified in the RFP.

6. How many vehicles should proposers use as the basis for their Phase One proposal?

SCRTD Response: Proposers should base their Phase One proposal on four SCRTD-provided ADA-accessible battery-electric vehicles. Current planning assumptions anticipate that one to two vehicles may normally be in

service, with authorized capacity of up to three vehicles as service needs require. These are planning assumptions and are not guaranteed minimum or maximum quantities.

7. What days and hours should the contractor plan to provide ADA paratransit service?

SCRTD Response: ADA complementary paratransit service must be provided on the same days and during the same hours as the applicable ADA-eligible fixed-route service for the trip origin and destination. During the pre-proposal conference, SCRTD advised that the Yellow and Silver routes currently operate seven days per week, including holidays, for approximately 16 hours per day, generally from about 5:30 a.m. to 9:00 p.m. Actual service requirements will follow the fixed-route service in effect during the contract term.

8. Is one of the Phase One routes expected to generate more ADA paratransit demand than the other?

SCRTD Response: Based on current planning information discussed at the pre-proposal conference, SCRTD anticipates that the Yellow route may account for a larger share of Phase One demand than the Silver route. These projections are for planning purposes only and do not guarantee actual ridership or trip volumes.

9. Could the Purple route be added to the contract later?

SCRTD Response: The Purple route is not included in the current Phase One base scope. It remains under review. If SCRTD later determines that service associated with the Purple route should be added, any change would be handled through an appropriate written contract modification or other procurement action, as applicable.

10. How will ADA eligibility be determined?

SCRTD Response: The contractor will support and manage the ADA eligibility review process in accordance with the RFP and applicable ADA requirements. Eligibility is based on an individual's functional ability to use the applicable fixed-route service, including whether disability-related conditions or physical barriers prevent the individual from getting to or from a stop, boarding, riding, transferring, navigating the system, or completing the trip under reasonable conditions. Eligibility will not be based solely on a medical diagnosis.

11. Will SCRTD provide ridership and route information to proposers?

SCRTD Response: SCRTD will make available current route maps, schedules, and available ridership information for planning purposes. SCRTD also advised during the pre-proposal conference that updated fiscal-year ridership information will be posted when available. Proposers should treat ridership figures as planning information and not as guaranteed ADA trip volumes.

12. Will a fare be charged for ADA paratransit service?

SCRTD Response: SCRTD is evaluating and planning future fare policy, including ADA paratransit fares. Any final fare amount and collection procedures applicable to this contract will be established by SCRTD and communicated to the selected contractor. Proposers should not assume that fare revenue will be retained by the contractor unless expressly authorized by SCRTD.

13. What is the timeline for questions, responses, and proposal submission?

SCRTD Response: Written questions were due by Friday, September 4, 2026, at 5:00 p.m. MDT. SCRTD responses are scheduled for publication on Wednesday, September 9, 2026. Proposals are due Wednesday, September 23, 2026, at 3:00 p.m. MDT. Any changes to the procurement schedule will be issued in writing by SCRTD.