



SOUTH CENTRAL REGIONAL TRANSIT
DISTRICT

Employee Handbook ~~HUMAN RESOURCES~~
~~MANUAL~~ HANDBOOK

REVISED ~~SEPTEMBER~~ July, 2025 ~~1, 2024~~

2001 Futurity Dr.
Sunland Park, NM 88063
575-777-5851
~~830 Anthony Drive~~
~~Anthony, NM 88021~~

~~575-322-1620~~

INTRODUCTION

The South Central Regional Transit District (hereafter SCRTD) hereby establishes personnel policies to govern personnel administration. These policies define the system and state the principles guiding SCRTD employment. The Board of Directors approved the ~~HR Manual~~ Employee Handbook in the fall of 2017 and updated it the following year. This revision is effective September 01, 2024. Another update was created and to be effective on July 2025.

These policies should generally be interpreted as a whole rather than in individual sections or sentences. The Executive Director is the final authority on the interpretation of these policies. SCRTD may issue other policies, rules, and procedures related to subjects governed by these personnel policies. These personnel policies, however, will prevail over any other policy in the event of a conflict.

These policies do not constitute an employment contract, and the Executive Director of SCRTD may amend them at any time.

The SCRTD is a regional transit district serving three counties: Sierra, Dona Ana, and Otero counties. Established in November 2006, it is one of four transit districts in the State of New Mexico.

The district's mission is to provide transportation services to communities not presently served and to connect service to transit providers within the SCRTD Transit District jurisdiction. This may include bus, rail, and other mobility options, such as carpool, bike, and vanpool services.

EQUAL EMPLOYMENT OPPORTUNITY

SCRTD is an Equal Employment Opportunity Employer. SCRTD prohibits discrimination based on race, religion, color, gender, age, national origin, disability, sexual orientation, or any other characteristic prohibited by applicable federal, state, or local law. This policy shall apply to all phases of the employment relationship. SCRTD will make reasonable accommodations for qualified

employees and applicants to perform the essential functions of the job unless doing so would result in unreasonable hardship.

The EEO policy and procedures is posted on the SCRTD.org website. For more information, please refer to this [manual/handbook](#) or the guidelines and procedures established and posted on the SCRTD website.

Table of Contents

SECTION 1. RESPONSIBILITIES OF THE EXECUTIVE DIRECTOR	7
SECTION 2. RESPONSIBILITIES OF THE HUMAN RESOURCES MANAGER (OR DESIGNEE OF THE EXECUTIVE DIRECTOR).....	7
SECTION 3. EMPLOYMENT OF SCRTD PERSONNEL.....	8
<i>Categories of Employment</i>	8
<i>Classification of Positions</i>	9
<i>Filling Vacancies</i>	9
<i>Probationary Period</i>	10
<i>Performance Evaluation</i>	10
<i>Layoff Status</i>	11
<i>Uniforms and Appropriate Work Attire</i>	11
SECTION 4. COMPENSATION.....	11
SECTION 5. WORK HOURS.....	13
SECTION 6. OUTSIDE EMPLOYMENT.....	14
<i>General Policy</i>	15
<i>Criteria for Authorization of Outside Employment</i>	15
<i>Rescission of Outside Employment Approval</i>	15
SECTION 7. CONFLICT OF INTEREST.....	16
SECTION 8. PROHIBITIONS.....	16
SECTION 9. DISCRIMINATION, HARASSMENT, AND RETALIATION PROHIBITED.....	18
<i>Sexual harassment</i>	18
<i>Harassment Based on Other Protected Characteristics</i>	19
<i>Harassment in General</i>	19
<i>Retaliation Prohibited</i>	20
<i>Individuals and Conduct Covered</i>	20
<i>Complaint Procedure – Reporting</i>	20
<i>The Investigation</i>	21

<i>Responsibilities of Supervisory/ Managerial and Administrative Personnel</i>	21
<i>False Complaints Filed in Bad Faith</i>	22
<i>Disciplinary Action</i>	22
SECTION 10. DRUG AND ALCOHOL POLICY.....	22
<i>Policy Statement</i>	22
<i>Notification to Supervisor/Manager</i>	23
<i>Violation of Policy</i>	24
<i>Employee Assistance</i>	24
<i>Participation in Substance Abuse Program</i>	24
<i>Drug and Alcohol Testing Policy</i>	24
<i>Applicability</i>	25
<i>Definitions</i>	25
<i>Reasonable Suspicion or Post-Accident Testing</i>	26
<i>Result of Drug/Alcohol Test</i>	27
<i>Grievance and Appeal</i>	29
<i>Confidentiality and Records Release</i>	29
<i>Drug Testing Procedures</i>	30
<i>Proper Application of Policy</i>	31
SECTION 11. USE OF SCRTD PROPERTY.....	31
<i>Use of SCRTD Vehicles</i>	31
<i>Use of Electronic Device</i>	33
<i>Cellphone Allowance Policy</i>	34
<i>Purpose:</i>	35
<i>Process:</i>	35
<i>Scope</i>	38
<i>Confidential Data</i>	38
<i>Device Security</i>	38
<i>Personal Use</i>	38
<i>Email Security</i>	39
<i>Transferring Data</i>	39
<i>Disciplinary Action</i>	40
SECTION 12. LEGAL HOLIDAYS	40
SECTION 13. Leave Procedures	41

<i>Personal Time Off (PTO)</i>	41
SECTION 14. PAID TIME OFF	42
<i>Eligibility and waiting Period</i>	42
<i>Negative Balances</i>	43
<i>PTO Schedule of Benefits</i>	43
<i>Holiday PTO Pay</i>	43
<i>Request for time off</i>	44
<i>Cash payment of accrued PTO or Deferred Compensation</i>	45
<i>Transfer from Non-Eligible to Eligible Status</i>	45
<i>Leave of Absence</i>	46
<i>Cancellation</i>	46
<i>Benefits upon Termination of Employment</i>	46
SECTION 15. DONATION OF PAID LEAVE	46
<i>Eligibility for Donated Leave</i>	46
<i>Procedure for Donated Leave</i>	47
<i>Conditions of Donated Leave</i>	47
SECTION 16. EMPLOYEE MEDICAL LEAVES	48
<i>Substitution of Paid Leave</i>	48
<i>Employee Rights and Responsibilities while on Medical Leave</i>	48
<i>Return to work after Medical Leave</i>	49
<i>Reimbursement of Health Insurance Premiums</i>	49
<i>Confidentiality of Medical Information</i>	49
SECTION 17. OTHER LEAVES	49
<i>Leave to Vote</i>	50
<i>Military Leave</i>	50
<i>Hardship Leave</i>	51
<i>Managerial Leave</i>	51
<i>Court Service Jury Duty</i>	52
<i>Leave with Pay</i>	53
<i>Administrative Leave with Pay</i>	53
SECTION 18. LEAVE WITHOUT PAY	54
SECTION 19. PROFFESIONAL DEVELOPMENT AND EDUCATIONAL LEAVE.....	55
<i>Tuition Assistance</i>	56

<i>Professional Memberships</i>	56
SECTION 20. INSURANCE BENEFITS	57
<i>Group Life Insurance</i>	57
<i>Optional Contributory Health/ Dental Insurance</i>	57
<i>Optional Supplemental Life insurance</i>	58
<i>Continuation of Health Insurance</i>	58
SECTION 21. PERSONNEL RECORDS	59
<i>Access to Personnel Records</i>	59
<i>Contents of Personnel Records</i>	60
SECTION 22. SEPARATION FROM EMPLOYMENT	60
<i>Retirement Generally</i>	60
<i>Early Retirement</i>	61
<i>Separation before Retirement</i>	62
<i>Termination</i>	62
SECTION 23. DISCIPLINARY ACTIONS	62
<i>Reasons for Disciplinary Actions</i>	63
<i>Disciplinary Procedures</i>	65
<i>General provisions</i>	65
<i>Employee Improvement Process</i>	66
<i>Demotions</i>	66
SECTION 24. APPEAL FROM SUSPENSION, DEMOTION AND DISCHARGE	67
<i>Demotions</i>	67
<i>Hearing Officer</i>	67
<i>Appeal Procedures</i>	67
<i>Personal Board</i>	68
SECTION 25. RESOLUTION OF NONDISCIPLINARY CONCERNS	70
<i>Step One: Meeting with Supervisor</i>	70
<i>Step Two: Meeting with Human Resources Manager or Executive Director</i>	70
<i>Step Three: Meeting with the Executive Director</i>	70
SECTION 26. ADDENDUM PAY SCALES	71
SECTION 27: EFFECTIVE DATE	72
<i>Effective Date</i>	72

SECTION 1. RESPONSIBILITIES OF THE EXECUTIVE DIRECTOR

The Executive Director shall have the following responsibilities regarding personnel and human resources functions:

- Execute policies of the Board of Directors.
- Exercise leadership in and encourage the development of effective personnel administration within SCRTD.
- Hire, promote, evaluate, transfer, assign, demote, and dismiss employees of SCRTD.
- Determine staffing requirements.
- Institute necessary procedures related to employee relations as provided for in these policies.
- Make changes to these policies as may become advisable.
- Designate an Acting Executive Director to assume the duties of the Executive Director in the event of his/her inability to act or in the event of his/her absence from the area and
- Develop and maintain a wage and salary schedule.

SECTION 2. RESPONSIBILITIES OF THE HUMAN RESOURCES MANAGER (OR DESIGNEE OF THE EXECUTIVE DIRECTOR)

The Human Resources Manager, or Designee of the Executive Director, under the general direction of the Executive Director, has primary responsibility for matters relating to all the administrative and technical activities for personnel administration, including the following:

- Develop and maintain an effective personnel system of SCRTD.
- Prepare and recommend to the Executive Director changes in these policies as necessary, appropriate, or desirable.
- Develop and maintain job descriptions and keep them on file.

- Establish and maintain a personnel file on all SCRTD personnel, including job title, pay status, background, performance records, and other relevant data; and develop procedures, where appropriate and approved by the Executive Director, to conduct examinations for new employees' work performance.

SECTION 3. EMPLOYMENT OF SCRTD PERSONNEL

Categories of Employment

- A classified employee is either a full-time or a part-time employee who has completed the probationary period.
- A full-time employee has completed probation and works 30 or more hours weekly.
- A part-time employee has completed a probationary period and works less than 30 hours a week.
- An unclassified employee serves at the will of the Executive Director.
- Unclassified employees have no property interests in continued employment and may be terminated for any reason. They are not covered by Sections 21 and 23 of these policies. Temporary employees, students, interns, and probationary employees are unclassified employees.
- A temporary employee is any SCRTD employee given a definite time of employment, which may not exceed 12 months. If workload and budget allow, a status change may be made before 12 months as determined by the Executive Director.
- A student employee is an SCRTD employee who is enrolled in a public or private high school or at an educational institution whose academic credits would be accepted by a state educational institution and who carries at least 12 credit hours or full-time student status during at least 8 months in any calendar year.
- An intern is an employee who works in a position that SCRTD designates as temporary and lasts no more than nine consecutive months.
- A probationary employee is any SCRTD full-time or part-time employee who has not completed the final phase of the selection process.

Classification of Positions

SCR TD classifies positions into clerical, professional, and management positions according to their required duties, authority, responsibilities, and qualifications. The Wage and Salary Schedule identifies each position's classification.

Filling Vacancies

Vacant positions at SCR TD will be filled with the best-qualified candidates as determined by the SCR TD Executive Director.

- All full-time positions will be advertised to SCR TD employees. Applications from persons outside SCR TD may be considered at the same time.
- All applicants for positions shall obtain an application form available from SCR TD Human Resources, complete the application, and return the application together with proof of education, licenses or certifications, and other supporting documents to Human Resources on or before the closing date of the recruitment. Incomplete applications will not be considered. No person will be hired unless he/she completes an employment application. SCR TD will only accept applications for current job openings. Unsolicited applications for “any opening” will be declined. A person interested in multiple open positions with SCR TD must apply for each.
- The Human Resources Manager or Executive Director’s Designee shall check personal references, conduct a background check, and verify other information the applicant provides. Applicants shall be advised that they are subject to such reference checks and data verification. All such inquiries, whether made in person, by telephone, or in writing, shall be documented and made a part of the applicant’s file. All such responses that constitute personal statements that are a matter of opinion shall be confidential and not open to public inspection.
- SCR TD relies upon the accuracy of information provided by the applicant, as well as the accuracy of other data presented throughout the hiring or

employment process. Any misrepresentations, falsifications, or material omissions in any of this information or data may result in SCRTD's exclusion of the individual from further consideration for employment or, if the person has been hired, termination of employment.

Probationary Period

- As a condition of employment, all employees must serve a probationary period of twelve (12) months. The probationary period is the final phase of the hiring process and evaluates the employee's performance on the job. SCRTD will use the probationary period to evaluate the employee's performance closely. During the probationary period, the employee may be terminated without the right of appeal or hearing.
- Before the end of the probationary period, the supervisor/manager will conduct an evaluation and recommend to the Executive Director whether the employee should be retained or terminated. The Executive Director will make the final decision on continued employment.
- Probationary periods may be subject to extensions under unusual circumstances for a maximum period of two months to further evaluate an employee's performance. The Executive Director has the discretion to allow a probationary employee to be absent for not exceeding two months based on an attending physician's documentation. The probationary period will be extended accordingly.
- A probationary employee is not entitled to the rights and benefits of the SCRTD disciplinary, appeal, and grievance procedures.

Performance Evaluation

- SCRTD will develop and maintain a system to review the work performance of its employees based on their job descriptions. Each employee's supervisor/manager will evaluate the employee's work performance at the end of the probationary period and on each subsequent anniversary date of achieving classified status. In addition to the required evaluations, a

supervisor/manager may evaluate at any other time if appropriate. His/her immediate supervisor will conduct a managerial or supervisory level employee evaluation or, if there is none, by the Executive Director.

- Performance evaluations affect decisions concerning compensation, promotion, and disciplinary actions. A formal decision will be made annually by the Executive Director to determine if funding is available for merit increases for SCRTD's employees. Annual performance evaluations will be conducted regardless of any financial decision.

Layoff Status

- In the unforeseen event that layoffs become necessary, the Executive Director will determine SCRTD's needs and make decisions based on the seniority of SCRTD employees and the necessary staffing resources.

Uniforms and Appropriate Work Attire

- Employees will wear appropriate work attire during work hours. Drivers and Maintenance workers are required to wear uniforms. Administrative workers will wear business or business casual attire.
- Employees will not wear attire with vulgar or gang-related content.
- Employees will act in an appropriate manner when wearing attire with the SCRTD logo. Employees should be aware that when wearing the SCRTD logo, they are representing the district and should professionally present themselves.

SECTION 4. COMPENSATION

- Compensation, including salary increases and longevity pay, if any, shall be in accordance with the Wage and Salary Schedule.

- A performance or merit increase in pay may be granted to employees based on performance and other relevant factors, including but not limited to funding availability.
- Approved overtime work for employees determined non-exempt based on the Fair Labor Standards Act (FLSA) will be compensated at one and one-half times the employee's hourly rate.
- All non-exempt employees are eligible to work overtime. Overtime pay or compensatory time shall be given when the employee has worked over 40 hours a week. All overtime shall be paid at a rate of 1.5 (1 ½) times the employee's regular hourly wage for time worked. Overtime requires the approval of the Supervisor in advance.

Overtime Pay/Compensatory Pay.

Regular part-time employees, extra help, or temporary employees will not earn overtime, comp time, or personal leave.

1. Hours worked are time working or pre-approved personal leave or holiday hours.
2. Workers' comp will not be counted as hours worked to compute overtime.
3. Employees may be required to work overtime, when necessary, as determined by their supervisor where the need for such work has been conveyed reasonably and customarily.
4. Overtime hours are defined in accordance with applicable state and federal law.
5. Overtime will be paid on actual working hours over forty (40) per week. If sick time is used during a pay period with overtime, overtime will only be paid on those hours exceeding forty (40) in a given week less sick leave used. (Example: Employee "A" logs forty-four (44) hours in one week pay period, but three of those hours are logged as sick leave: 44-3=41. Total overtime hours paid = 1 hour.)

6. Overtime or comp hours must be approved by the Executive Director and supervisor using a timesheet.
 - a) Failure to obtain permission in advance may result in disciplinary action.
 - b) Employees are subject to disciplinary action for failure to stay or report for overtime work.
7. Hourly personnel in departments with an overtime budget may accrue compensatory time after the first five (5) hours of overtime have been paid, with authorization from the executive director.
8. Compensatory time is overtime work (hours in excess of the normal work schedule) that will accrue at the rate of one and one-half (1-1/2).
9. Compensatory Time Off for Exempt Personnel Exempt personnel are paid a salary and are not eligible to receive overtime pay or accrue comp time
10. Exempt personnel are expected to work the hours necessary to complete their job assignments and may flex time within the same pay period with approval from the Executive Director.
11. Examples include, but are not limited to, working on weekends and thereby adjusting work hours for the following work week. However, one should not assume an hour-for-hour basis since comp time cannot be accrued; more specifically, a day off to compensate for time will not be approved.
12. SCRTD offers weekend differential pay to nonexempt employees. It applies to hours worked between Saturday and Sunday. Employees will be paid a weekend shift differential of \$2.00 for each hour worked during this time.

SECTION 5. WORK HOURS

- SCRTD employees will responsibly perform their work, observing scheduled work hours and complying with SCRTD policy governing sick and vacation leave usage.

- The “core hours” for SCRTD employees who are not Operators or other employees working an operations schedule are 8:00 a.m. to 5:00 p.m., Monday through Friday. Lunch periods are usually one hour, with one 15-minute break in the morning and one 15-minute break in the afternoon. Employees may not accumulate break periods to extend lunch periods or change the time of arrival or departure from work. Employees will establish a work schedule, including definite times for lunch breaks within prescribed limits, subject to the approval of the Executive Director or designee. Deviation from these schedules requires prior approval.
- Operators and other employees working an operations schedule should consult the Driver [Manual Handbook](#), their supervisor/manager, or the Executive Director for their Work Hours.
- A non-exempt employee shall not work more than the regularly scheduled 40-hour workweek without prior approval of their immediate supervisor/manager. Working overtime without prior approval is cause for disciplinary action.
- Employees are paid biweekly.
- Direct Deposit is currently available for all employees. A voided check, deposit slip, or bank letter will be required.
- When overtime is required for non-exempt employees, compensation will be paid in accordance with the Fair Labor Standards Act (FLSA).

SECTION 6. OUTSIDE EMPLOYMENT

Employment outside of SCRTD without permission of the Executive Director or designee is prohibited for full-time employees and may be cause for termination. A formal letter or approved SCRTD form must be on file identifying the outside employment and the conditions of such employment. Employees with a CDL license must prove they are not exceeding the US DOT-mandated number of work hours. The HR Manager will maintain these forms and review all outside employment.

No employee receiving Workers' Compensation total disability payments, hardship leave, or donated leave shall engage in outside employment. For purposes of this Section, self-employment is considered outside employment.

General Policy

SCRTD may authorize outside employment for up to one year with annual renewals. Employees must request approval before engaging in outside employment and renew the request in January each year. Employees approved for outside employment may not work more than a total of 60 hours per week for SCRTD and outside employment combined. SCRTD employees performing work for SCRTD beyond their regular duties may not be considered independent contractors. All such work shall be paid through the normal payroll process.

Criteria for Authorization of Outside Employment

Prior to approving a request for outside employment, the Executive Director or designee will determine whether the request meets the following criteria:

- The duties or services of the proposed outside employment will not create a conflict of interest for the employee or assigned subordinates while serving in an official capacity with SCRTD.
- The proposed outside employment will not defame, embarrass, or discredit SCRTD.
- The employee has a satisfactory work record, and there is a reasonable assumption that it will continue if approved.

Rescission of Outside Employment Approval

The Executive Director or designee may rescind the authorization for outside employment if such employment negatively impacts the employee's job performance. This action is final and not subject to a grievance, as set forth in these policies.

SECTION 7. CONFLICT OF INTEREST

DEFINITION

SCRTD defines "conflict of interest" as a business activity or relationship with another organization or person that may compromise employee or volunteer loyalty to the district or create the appearance of impropriety.

- Every employee of SCRTD who has a financial interest that he or she believes or has reason to believe may be affected by an official act taken within the scope of his or her employment shall disclose the precise nature and value of such interest. The disclosures shall be made in writing to the Executive Director before entering SCRTD's employment and the month of January every year after that. A financial interest in this context includes an interest of either the employee or his or her spouse.
- Additionally, each employee of SCRTD has the duty to inform his or her supervisor/manager of such financial interest at the time he or she acquires it. SCRTD will make available the information on the disclosures, except for the valuations attributed to the reported interests, for inspection by any citizen of this State. The valuation shall be confidential. Filing disclosures pursuant to this Section is a condition of entering and continuing employment with SCRTD.
- Employees shall disqualify themselves from participating in any official act directly affecting a business in which they have a financial interest.
- No employee shall use confidential information acquired by his or her employment for his or her or another's private gain.
- Violation of the provisions of this Section by any employee is grounds for disciplinary action, including termination.

SECTION 8. PROHIBITIONS

Employees shall always maintain their conduct at the highest personal and professional standards to promote public confidence and trust in SCRTD and public institutions and in a manner that merits the most respect and cooperation of co-workers and the community. No employee shall continue to work for SCRTD if the employee engages in activities that are likely to diminish the integrity or efficiency of the service.

The following are examples, but are not all inclusive, of violations which are considered just cause for disciplinary action including termination.

1. Use of an employee's position or status with SCRTD to influence the support of other officials or employees of SCRTD for or against any candidate or issue in any election; provided, however, that this provision does not deny a SCRTD employee's or official's right to express their views on any issue.
2. Be a candidate for or hold any elective office of any governmental entity within New Mexico State Planning and Development Districts. Employees who have elected positions before employment with the SCRTD are grandfathered into their respective positions and may continue to run for and hold office with prior notification to the Executive Director. Campaigning during regular SCRTD office hours is prohibited.
3. No person shall willfully or corruptly make any false statement, certificate, mark, rating, or report concerning any test, certification, appointment, or investigation, or in any manner commit any fraud, conceal any wrongdoing, or knowingly withhold information about wrongdoing relating to employment with the SCRTD or relating to the employee's official duties.
4. No person seeking appointment to or promotion in the service of the SCRTD shall either directly or indirectly give, render, or pay any money, service, or other valuable thing to any person for or because of or relating to any appointment, proposed appointment, promotion, or proposed promotion. Payments made to duly licensed employment agencies are exempted.
5. A SCRTD employee shall not accept any reward, favor, gift, compensation, or other form of remuneration for the performance or non-performance of his/her duties from any vendor, contractor, individual, or firm doing business with SCRTD or who can reasonably anticipate doing business with SCRTD

in the future or from any other source having or proposing to have any relationship with SCRTD.

6. This Section shall not be construed to prohibit an occasional non-pecuniary gift, insignificant in value; an award publicly presented in recognition of public service, acts of heroism, or for solving of crimes; or a commercially reasonable loan made in the ordinary course of business by an institution authorized by the laws of the State to engage in the business of making loans.
7. SCRTD will not employ a relative by blood or marriage of an employee or a Board Member in any position with SCRTD in which the employee may be able to directly supervise, control, or influence the relative's work or employment status or the affairs of the organizational unit in which the relative is employed.

SECTION 9. DISCRIMINATION, HARASSMENT, AND RETALIATION PROHIBITED

SCRTD is committed to a workplace that fosters mutual employee respect and promotes harmonious, productive working relationships. Everyone has the right to work in a professional atmosphere that promotes equal treatment and prohibits discriminatory practices, including harassment. SCRTD believes that discrimination, harassment and/or retaliation in any form is misconduct that undermines the integrity of the employment relationship. Therefore, SCRTD will not tolerate any form of unlawful discrimination, harassment, or retaliation. Violation of this policy will result in discipline up to and including termination.

[Sexual harassment](#)

Sexual harassment is discrimination and is illegal under both federal and state laws. Sexual harassment is defined as unwelcome sexual advances/requests for sexual favors and other verbal, physical, electronic, or visual conduct of a sexual nature when (1) submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment; (2) submission to or rejection of such conduct by an individual is used as the basis for employment decisions

affecting an individual; or (3) such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive working environment. Sexual harassment may include a range of subtle and not-so-subtle behaviors and may involve individuals of the same or different gender. Depending on the circumstances, these behaviors may include but are not limited to: unwanted sexual advances or requests for sexual favors; sexual jokes and innuendo; verbal abuse of sexual deficiencies; leering, catcalls, or touching; insulting or obscene comments or gestures; display or circulation of sexually suggestive objects or pictures (including through the email) and other physical, verbal or visual conduct of a sexual nature.

Harassment Based on Other Protected Characteristics

Harassment based on any other characteristic protected by federal or state law is strictly prohibited. This harassment is defined as verbal, physical, electronic, or visual conduct that denigrates, shows hostility or aversion toward an individual because of his/her race, color, religion, sex, national origin, age, disability, citizenship, sexual orientation or any other characteristic protected by state or federal law when (1) such conduct affects a term or condition of employment or (2) such conduct affects employment decisions concerning the individual or (3) has the purpose or effect of creating an intimidating, hostile or offensive work environment or has the purpose or effect of unreasonably interfering with an individual's work performance.

Harassment in General

SCRTD prohibits workplace harassment generally, regardless of motivation and regardless of whether such harassment is specifically prohibited under federal or state law.

The following acts are considered inappropriate and are subject to disciplinary action and/or termination.

- 1.** Intimidation through the unjust exercise of power or authority
- 2.** Engaging in any form of violence or committing a crime of violence

3. Harassing telephone calls, faxes, e-mails, correspondence or other transmissions
4. Verbal, written, or physical threats, threatening gestures or statements, or any threatening behavior defined by the New Mexico Criminal Code.
5. Any other act or behavior that is judged offensive, inappropriate, or violent in the workplace by the Executive Director

Retaliation Prohibited

SCRTD prohibits retaliation against any individual who, in good faith, reports discrimination or harassment or participates in an investigation of reported discrimination or harassment. Retaliation against an individual for reporting discrimination or harassment is a serious violation of this policy, and like discrimination or harassment, it will be the subject of disciplinary action up to and including termination.

Individuals and Conduct Covered

Discrimination, harassment, and retaliation are prohibited and may not be directed towards co-workers, supervisors/managers, and third parties such as vendors, consultants, or employees of member governments working with SCRTD. Conduct prohibited by these policies is unacceptable in the workplace and any business-related setting outside the workplace, such as during SCRTD business trips, meetings, seminars, and SCRTD business-related social events. Such conduct by an SCRTD employee will be cause for disciplinary action as provided in these policies. If an employee of SCRTD experiences such conduct by a third party regarding SCRTD business, the employee is encouraged to report the conduct to his or her supervisor or to the Executive Director so that the third party or the third party's employer can be informed and take appropriate action.

Complaint Procedure – Reporting

- Any employee who believes he/she has been subject to discrimination, harassment, or retaliation may file a Complaint with his/her manager,

following the chain of command before going to SCRTD's Human Resources Manager or Executive Director's Designee or directly with the Executive Director.

- Additionally, any employee has the right to file a complaint with the [New Mexico Human Rights Bureau](#), Department of Labor 1596 Pacheco Street, P.O. Box 4218, Santa Fe, New Mexico 87502; Phone (505) 827-6838 and the Equal Employment Opportunity Commission (EEOC), 505 Marquette Avenue NW, Suite 900, Albuquerque, New Mexico 87102-2189; Phone (800) 664-4000. A Complaint of discrimination, harassment or retaliation must be filed with these agencies within a certain period after the occurrence of the alleged act to be timely. The employee should contact these agencies for further information.

The Investigation

- Any reported allegations of harassment, discrimination, or retaliation shall be investigated promptly. The investigation will include interviews with the parties involved and, where necessary, with individuals who may have observed the alleged conduct or may have other relevant knowledge.
- Complaints of harassment and discrimination will be investigated impartially. The investigation will also be conducted in a manner that is as confidential as possible. Employees are required to cooperate fully in any investigation. Employees are also required to answer all questions truthfully. Failure to fully cooperate and/or honestly answer questions may result in discipline, including termination. A timely resolution of each Complaint should be reached and communicated to the parties involved, and prompt corrective action shall be taken if necessary.

Responsibilities of Supervisory/ Managerial and Administrative Personnel

- Each supervisor, manager, or other administrative personnel is responsible for keeping the workplace free from any form of unlawful discrimination, harassment, and retaliation. No supervisor or manager is to threaten or insinuate either explicitly or implicitly that an employee's refusal or willingness to submit to sexual advances will affect the employee's terms or conditions of employment.

- Any supervisor, manager, or administrative personnel who receives a Complaint alleging the violation of this policy or who otherwise becomes aware of a potential violation of the policy is required to report the matter to the Human Resources Manager or Executive Director's Designee unless the Human Resources Manager or Designee is the subject of the Complaint, in which case it shall be reported directly to the Executive Director.

False Complaints Filed in Bad Faith

Employees who file false complaints in bad faith are subject to discipline, up to and including termination. In no event, however, shall this finding be made without first providing the Complainant with the opportunity to respond to the allegation of bad faith.

Disciplinary Action

Any employee found to have violated these policies will be subject to prompt and appropriate disciplinary action, up to and including termination.

SECTION 10. DRUG AND ALCOHOL POLICY

Employees in safety-sensitive positions will comply with the requirements of Title 49, Code of Federal Regulations Part 219 regarding the submission and approval of random alcohol and drug testing.

Policy Statement

SCR TD is committed to providing all employees with a safe, healthy, and efficient working environment. To help achieve this goal, employees are prohibited from:

- Using, possessing, distributing, selling, transferring, or being under the influence of any illegal drug on SCRTD premises while on SCRTD time (including lunch and rest breaks) while on-call or while on SCRTD business which includes but is not limited to driving vehicles or operating SCRTD equipment.
- Bringing alcohol onto SCRTD premises, consuming alcoholic beverages, or being under the influence of alcohol while on SCRTD premises, in SCRTD vehicles, or while on SCRTD business, which includes but is not limited to driving SCRTD vehicles or operating SCRTD equipment.
- Any consumption of alcohol within a four (4) hour period immediately preceding the time the employee reports for duty.
- Abusing prescription drugs or using prescription drugs that have not been prescribed for the employee by a physician.

An employee may use prescription drugs only upon the direction of their physician. Non-prescription drugs should be used in accordance with the recommended dosage. Employees using prescription drugs according to a physician's instructions or using over-the-counter drugs for medicinal purposes shall, in the event such drugs would impair their physical, mental, emotional or other faculties, notify their supervisor/manager and the Human Resources Manager or Executive Director's Designee before the start of the employee's workday or shift. In this instance, employees shall be required to provide proof of lawful prescription and/or a statement from the employee's physician indicating the employee's ability to perform the essential job functions while under the influence of the prescribed or over-the-counter drug(s).

Notification to Supervisor/Manager

It is the employee's responsibility to notify his immediate supervisor/manager in writing immediately of any drug or alcohol-related arrest, indictment, plea, or conviction. It is also the employee's responsibility to advise his/her immediate supervisor/manager in writing immediately upon notice of the suspension or revocation of the employee's driver's license.

[Violation of Policy](#)

Violation of the Drug and Alcohol Policy shall be grounds for denial, suspension, or revocation of any SCRTD-issued driver's permit to operate a motor vehicle and is considered just cause for disciplinary action up to and including termination.

[Employee Assistance](#)

Employees who are concerned about possible alcoholism or addiction to drugs are strongly encouraged to seek a diagnosis and were indicated to accept and complete a course of treatment. Information regarding the dangers of drug and alcohol abuse and available assistance programs may be obtained from the Human Resources Manager or Executive Director's Designee.

[Participation in the Substance Abuse Program](#)

SCRTD may require an employee to participate satisfactorily in a Substance Abuse Assistance or Rehabilitation Program at the employee's or his/her insurance carrier's expense. The program must be approved by a federal, state, or local health, law enforcement, or other appropriate agency for such purposes. When the employee begins the program, he or she is required to sign a release form with the program representative for the purpose of releasing minimal information to SCRTD, such as attendance and/or completion of the program.

[Drug and Alcohol Testing Policy](#)

This policy is intended to provide a safe workplace and ensure that only alert employees are permitted to work for SCRTD. It establishes guidelines for consistent handling of alcohol and drug usage situations throughout SCRTD. Urine and breath testing will be utilized to identify employees who are using illegal drugs or abusing legal drugs or alcohol.

Applicability

All SCRTD employees are subject to reasonable suspicion drug and alcohol testing. An employee may also be required to submit to drug and alcohol testing if the employee is involved in a motor vehicle accident resulting in death, personal injury, or significant property damage. SCRTD employees are not subject to post-offer drug testing or random drug testing unless otherwise specifically provided in these policies.

Definitions

- Alcohol: Intoxicating agent in beverage alcohol, ethyl alcohol, or other low molecular weight alcohols, including methyl and isopropyl contained in any beverage, mixture, preparation, or medication.
- Medical Review Officer: Licensed physician (medical doctor or doctor of osteopathy) selected by SCRTD who has knowledge of substance abuse disorders and has the appropriate medical training to interpret and evaluate an individual's positive test result, together with the employee's medical history and any other relevant biomedical information.
- Prohibited Drug: Marijuana (THC), cocaine and metabolites, opiates, amphetamines, phencyclidine (PCP), and any other drugs identified by the FRA or FTA Federal Registers.
- Refuse to Submit (to a drug/alcohol test): Employee fails to provide an adequate breath or urine sample without a valid medical explanation after he or she has received notice of the requirement to be tested in accordance with this policy, refuses to sign necessary consent forms, provides a specimen with a temperature out of range without a valid medical explanation or engages in conduct that clearly obstructs the testing process including failure to arrive at the collection in a timely manner or to arrive at all.
- Negative Test for Alcohol: Test result of less than 0.02 concentration of alcohol in grams per deciliter (g/dl).
- Negative Test for Controlled Substance (prohibited drugs): test result that does not indicate the presence of prohibited drugs or their metabolites.

- Positive Test for Alcohol: Test result of 0.02 g/dl or greater concentration of alcohol
- Positive Test for Controlled Substances (prohibited drugs) test result indicates the presence of prohibited drugs or their metabolites.

Reasonable Suspicion or Post-Accident Testing

- Employees of SCRTD shall be required to undergo a drug/alcohol test if there is a reasonable suspicion that the employee's alcohol or drug use could impair performance and/or safety and may also be required to undergo a drug/alcohol test if involved in a motor vehicle accident resulting in death, personal injury or significant property damage.
- Reasonable suspicion shall mean that there is objective evidence based upon known specific, contemporaneous, articulate observations which include, but are not limited to, the employee's appearance, behavior, speech, or body odor that would lead a reasonable person to believe that the employee:
 - A. Is under the influence of alcohol or drugs while on duty; or
 - B. Is in possession of, or using, transporting, selling, or purchasing alcohol or drugs during work hours, including while on lunch or break or while on SCRTD property or in a SCRTD vehicle; or
 - C. An employee's admission of abuse of alcohol or use of prohibited drugs to supervisor/manager or a provider of medical services under contract with SCRTD shall constitute reasonable suspicion when the use or abuse could impair job performance and/or safety and the employee is not already a participant in a drug/alcohol treatment program
- Any trained supervisory or managerial level employee may make the reasonable suspicion determination or determination that post-accident testing is required. The supervisor/manager shall be responsible for transporting the employee to the testing site. Supervisors/managers should avoid placing themselves or others into situations that might endanger the

physical safety of those present. In the case of reasonable suspicion testing, the impacted employee shall be placed on leave with pay in accordance with these policies until test results are available and an administrative review has been conducted. An employee who refuses an instruction to submit to a drug/alcohol test shall not be permitted to finish his/her shift and shall immediately be placed on leave with pay pending disciplinary action. The supervisor/manager will assist the employee in getting home after the drug/alcohol test.

- A written record of the observations that led to a drug/alcohol test based on reasonable suspicion shall be prepared and signed by the observer(s) within eight (8) hours or before the release of test results, whichever is earlier. The written record shall be submitted to the Human Resources Manager or Executive Director's Designee and attached to the forms reporting the test results.

Result of Drug/Alcohol Test

- All testing results shall be reported to the Medical Review Officer or designee. If test results are negative, the Medical Review Officer or designee will notify the appropriate parties to that effect.
- If the laboratory reports that the result of a drug test is positive, then the Medical Review Officer shall consult with the impacted employee and determine the validity of the results. If the Medical Review Officer finds a valid medical explanation (i.e., prescription drugs) for the positive result, the Medical Review Officer will verify and report this test as negative, and no action will be taken. If the Medical Review Officer's Assessment is to verify the positive test, copies of the testing records shall be provided to the Human Resources Manager or Executive Director's Designee.
- A positive drug or alcohol test or refusal to submit to a test is a justifiable cause for discipline up to and including termination.
- Refusal to submit to a drug/alcohol test shall be considered both a positive test result and a direct act of insubordination and shall be cause for termination.

- Unless the employee has a prior record, for the first instance of a positive test from a sample submitted as the result of a reasonable suspicion drug/alcohol test, disciplinary action against a non-safety sensitive employee shall, at a minimum, include:
 - A. A twenty (20) day work suspension without pay; and
 - B. Mandatory referral by the SCRTD is required for assessment, formulation of a treatment plan, and execution of a return-to-work agreement.
 - C. The cost and fees associated with the employee's assessment, counseling, and rehabilitation shall be paid by the employee or his/her insurance plan.
 - D. The employee's consent to a return-to-work agreement, which shall provide that the employee's failure to remain compliant with the terms of the agreement shall result in termination from SCRTD. Compliance with the return-to-work agreement shall mean that the employee has submitted to a drug/alcohol test immediately before returning to work.
 - E. If the result of the test is negative and if, in the judgment of the treatment provider, the employee is cooperating with the recommended treatment program and the employee has agreed to periodic unannounced follow-up testing for a period of at least 12 months and not more than 24 months. A mandatory minimum of 6 tests within the first 12 months is required. Refusal to submit to a periodic unannounced follow-up drug/alcohol test or submitting to a follow-up test the result of which is positive shall result in termination from SCRTD employment.
- If an employee has any of the following discipline in his/her employment record, then the first instance of a positive test result shall result in termination from SCRTD:
 - A. total of six (6) days of suspension in the preceding two years; or
 - B. In the preceding year, has been notified in writing that he/she has overutilized sick leave; or

C. In the preceding year, has received a suspension for tardiness or absenteeism.

- The second instance of a positive result from a sample submitted under the reasonable suspicion drug/alcohol test provisions herein shall result in termination from SCRTD employment.

Grievance and Appeal

- A non-probationary employee who is subject to termination or other disciplinary action pursuant to the Drug and Alcohol policy may grieve the termination or other disciplinary action pursuant to these policies.
- In the case of a verified positive test, the employee may request at his/her own expense the testing of the collected sample within five (5) calendar days of notice that the first test was positive. Upon receipt of such a request, the Medical Review Officer will notify the testing lab, and the lab will forward the reserve sample to another NIDA-certified lab by a secure method. The employee will be required to pay for the cost of the test in advance. However, if the result of this test is negative, SCRTD will reimburse the employee.

Confidentiality and Records Release

All information relating to drug and/or alcohol testing is to be kept confidential. Drug/alcohol testing records shall be maintained in the employee's medical file, which will be maintained separately from the employee's personnel file. These medical files will be kept locked and secured. Except as provided as follows or as required by law, the results of any drug/alcohol test shall not be disclosed without the express consent of the tested employee.

- Records of verified positive drug/alcohol test results shall be released to the employee's Department head or Executive Director and treatment provider.

- Records of an employee's drug/alcohol tests shall be released to the adjudicator in a grievance, lawsuit, or other proceeding initiated by or on behalf of the tested individual arising from the result of the drug/alcohol test.
- If appropriate, records will be released to the National Transportation Safety Board, D.O.T., or any D.O.T. State agency with regulatory authority over SCRTD or its employees. Records will also be released in response to a subpoena or other order from a court of competent jurisdiction or an administrative agency with appropriate subpoena authority.

Drug Testing Procedures

- All drug/alcohol testing shall be conducted in a manner to assure a high degree of accuracy and reliability. All laboratory tests will be performed by a NIDA-certified laboratory selected by SCRTD and equipped and trained to perform such tests. Urine samples will be taken by qualified personnel. At the designated physician's office, emergency room or laboratory.
- The laboratory will be instructed as follows:
 - A.** To test for the substances set forth under Definitions in this policy.
 - B.** To retest positive urine specimens for the substance indicated using an alternative scientific method, such as gas chromatography/mass spectrometry (GC/MS) analysis.
 - C.** To freeze all specimens yielding positive results.
 - D.** To utilize chain-of-custody procedures which ensure proper identification, labeling and handling of test and samples.
 - E.** To have a certified breath alcohol technician conduct alcohol testing using a reliable breath-testing device.
 - F.** To return the lab report and any printouts showing positive results to the medical review officer for verification.

- The procedures will be performed in a private, confidential manner, and every effort will be made to protect the employee, the integrity of the drug testing procedure, and the validity of the test result.

Proper Application of The Policy

SCR TD is dedicated to assuring fair and equitable application of the policy. Therefore, supervisory/management personnel are required to use and apply all aspects of this policy in an unbiased and impartial manner. Any supervisory/management personnel who knowingly disregards the requirements of this policy or who is found to have deliberately misused the policy regarding subordinates shall be subject to disciplinary action, up to and including termination.

SECTION 11. USE OF SCR TD PROPERTY

SCR TD's name, letterhead, or other materials are not to be used for non-district business or purposes.

Use of SCR TD Vehicles

Certain job positions allow the use of an SCR TD vehicle for business purposes. Vehicles owned, leased, or rented by SCR TD may not be used for personal use without prior approval of the Executive Director. Employees are expected to exercise due care when operating an SCR TD vehicle.

- SCR TD Vehicles may be operated only by SCR TD employees with a CDL Class B with P endorsement and those approved by the Executive Director.
- Payment of any speeding, parking, red light violation, or other traffic ticket is the sole responsibility of the employee driving the vehicle. ~~After a third offense, the Executive Director reserves the right to progressive discipline including removal of the privilege of driving SCR TD vehicles, requiring attendance at driving school at the sole expense of the employee or termination of employment. Failure to pay such tickets within the allowed time may result in disciplinary action up to and including termination.~~ Upon

the first offense, the employee will receive a formal written warning. Disciplinary action may be taken, up to suspension of driving privileges.

- **Upon the second offense, the Executive Director reserves the right to impose progressive discipline, which may include permanent removal of SCRTD driving privileges, mandatory attendance at a certified driving course at the employee's expense, or termination of employment.**
- **Failure to pay any ticket within the allotted timeframe may also result in disciplinary action, up to and including termination.**

- No employee shall request, use, or permit the use of District-owned vehicles, clothing, equipment, materials, or other property for unauthorized personal convenience, for profit, for private use, or as part of secondary employment. Use of District property is to be restricted to the conduct of official District business
- Transporting family, friends, or others not traveling for work or humanitarian reasons in SCRTD vehicles is prohibited. Public servants who wish to take others on district-approved trips where the person does not meet the definitions above should request approval to use District Vehicles from the Executive Director/Supervisor. Employees must request authorization from their supervisor to have immediate family members ride along in SCRTD vehicles.
- An employee may also be terminated or suspended, without recourse, if the employee's job requires the operation of a motor vehicle and the employee's driving record is such that the SCRTD is unable to procure insurance for the employee under the SCRTD's motor vehicle insurance policy.
- Any employee who is involved in an automobile accident while driving an SCRTD vehicle must notify a supervisor/manager as soon as possible under the circumstances. Whenever it is reasonably feasible, a supervisor will travel to the scene of the accident to assess the situation.
- Employees will follow inspection guidelines and tasks outlined in their job descriptions. They will be required to maintain their licenses as outlined in their job descriptions.

Formatted: Font: (Default) Times New Roman, 14 pt, Bold

Formatted: Indent: Left: 0.5", Space After: 8 pt, Line spacing: Multiple 1.08 li, No bullets or numbering, Font Alignment: Auto

Formatted: Font: (Default) Times New Roman, 14 pt, Bold

Formatted: Indent: Left: 0.5", Space After: 8 pt, Line spacing: Multiple 1.08 li, No bullets or numbering, Font Alignment: Auto

Use of Electronic Device

- Employees will use SCRTD electronic devices (computers, radios, iPad, etc.) for District business only. Employees are permitted to have personal electronic devices in the workplace, but use should be limited. Excessive personal calls, texts or emails during the workday, regardless of the device used, can interfere with employee productivity and be distracting to others. Employees shall keep personal communications to a minimum while on duty, whether they are using the district's electronic communication device, or the employees' personal electronic communication device. If excessive use is suspected employee use will be investigated and disciplinary actions may be taken.
- Electronic correspondence will be conducted using district-provided email addresses. Emails and electronic correspondence will be written professionally. SCRTD reserves the right to monitor and/or log all network activity with or without notice, including all web site communications and therefore, users should have no expectations of privacy in the use of these resources. Use of the system in violation of this or other SCRTD policies is prohibited and may lead to disciplinary action, up to and including termination
- It is unacceptable for an employee or contractor to access, use, submit, publish, display, download, save, or transmit on the network or on any computer system any information which:
 - Violates or infringes on any other person's rights, including the right to privacy.
 - Contains defamatory, false, inaccurate, abusive, obscene, pornographic, profane, sexually-oriented, threatening, racially offensive, or otherwise biased, discriminatory, or illegal material.
 - Violates District regulations prohibiting sexual harassment.
 - Restricts or inhibits other users from using the system, or the computer system's efficiency.

- Encourages the use of controlled substances or uses the system for criminal intent.
- Uses the system for any other illegal purpose.
- It is unacceptable for an employee to use the facilities and capabilities of the electronic system(s) to:
- Conduct any non-approved business.
- Solicit the performance of any activity that is prohibited by law.
- Transmit material, information or software in violation of any local, state or federal law;
- Engage in any activity for personal gain or personal business transactions; or
- 5. Make any unauthorized purchases.

[Cellphone allowance Policy](#)

South Central RTD will offer a non-taxable allowance for business-related cellular phone expenses on a monthly basis to its administrative employees who meet one or more of the following criteria:

1. Employee must be responsible for making critical decisions directly related to SCRTD (i.e., financial, administrative, or corrective action).
2. Employee must be able to be reached beyond normal business hours or on weekends on a regular basis (i.e., on-call).
3. Employees must have job responsibilities that require them to be out of the office more than 50% of their normal working day, thus requiring a cellular phone to be contacted. (Simple convenience is not a criterion for granting a monthly cellular phone allowance.)

Administrative Staff	\$30 Monthly Allowance	Bi-annual \$130 equipment	Total monthly \$35.00*
-----------------------------	-------------------------------	----------------------------------	-------------------------------

		allowance (\$5.00 monthly)	
--	--	---------------------------------------	--

* The iPad allowance is included in the monthly allowance amount if applicable.

_____¹ The Executive Director or Director of Finance must approve the allowance.

Purpose:

This policy aims to provide a streamlined method and efficient process for reimbursing business-related cellular phone expenses to eligible District employees while remaining compliant with IRS rules and regulations. The allowance policy is a practical method that will eliminate the need for an individual log of the time, amount, and business purpose of each business-related cellular phone call made on a personal cell phone with intent to be reimbursed.

Process:

The employee will receive a cellular phone allowance to be paid monthly by the Accounts Payable department. This allowance does not constitute an increase to base pay and will not be included in the calculation of percentage increases to base pay due to annual raises, promotions, etc. This allowance must be approved by the employee’s Supervisor based on the aforementioned criteria. To obtain this allowance, the employee must complete an allowance request form and return the completed form to the Finance and Budget office.

The employee is prohibited from collecting a monthly cellular phone allowance or bi-annual equipment allowance when one’s cellular phone device is no longer active or needed for the performance of the employee’s job responsibilities. If any changes in employee status necessitate a change in the allowance amount or cancellation of the allowance, the Finance Officer is required to be notified by email or in writing, and a new allowance form may be required based on these changes.

The cellular phone equipment allowance includes all related accessories such as batteries, cases, covers, chargers, etc. Text messaging and calling capabilities are required and covered by the monthly allowance. Data plans, email, text

messaging, and phone capabilities are required of the employee and, thus, covered by the monthly allowance.

Frequently Asked Questions (FAQs)

- 1. Why is SCRTD treating my cellular phone allowance as a non-taxable benefit?**

Per IRS memos released in September of 2011, cell phone reimbursement is no longer a taxable, fringe benefit. Some regulations and exclusions apply. See FAQ #8 for links to these documents.

- 2. Why can't we use an expense report for reimbursement of cellular phone expenses?**

Our allowance method will eliminate the need for monthly expense reports, significantly reduce the paperwork necessary for reimbursement, and provide the employee with a more efficient means of receiving "reimbursement" for business use of his/her cellular phone.

- 3. How do I know if I am eligible for a cellular phone allowance?**

Your supervisor, in concert with Human Resources, will be responsible for determining whether an employee should receive a cellular phone allowance using the table above.

- 4. Can I use my cell phone for personal calls?**

Yes

- 5. What if my cell phone is lost, stolen, or damaged?**

We recommend using a portion of your monthly allowance to purchase cell phone insurance. However, the District will provide a one-time (per two-year contract) reimbursement of \$100 for the replacement costs of your phone.

- 6. Will the cash and bi-annual equipment expenses be included in my income for calculating my retirement or other benefits?**

No. The cash allowance and bi-annual equipment allowance will not affect your retirement calculations or benefits.

7. Which office should I contact for questions about my cellular phone allowance?

If you have any questions, please contact Sara Vasquez at (915)274-7628 or by emailing vasquez@scrtd.org.

8. I am a supervisor. How will I determine how much my employee will receive for the monthly cellular phone allowance?

Please see the table below. The cellular phone allowance table has dollar amounts that the district has deemed acceptable.

9. Where can I locate information pertaining to cell phone taxation?

Here are several links below that are related to cellular phone taxation:

<http://www.irs.gov/newsroom/article/0,,id=245741,00.html> (IR-2011-93)

<http://www.irs.gov/pub/foia/ig/sbse/sbse-04-0911-083.pdf>

<http://www.irs.gov/pub/irs-drop/n-11-72.pdf> (IRS Notice 2011-72)

10. Do I have other options for receiving compensation for my cellular phone expenses?

No. To stay consistent, as well as IRS-compliant, this is a blanket policy and will be applicable to all District employees. If you choose not to adopt this policy, you will be responsible for payment of your cellular phone expenses without the aid of an allowance or reimbursement of those expenses.

11. How do I begin receiving my monthly cellular phone allowance?

Complete the attached cellular phone request form, obtain the appropriate signatures, and return it to the Finance Officer. If the form is completed properly and approved, the allowance will be applied starting on the following pay period.

Cyber Security Section

Scope

This policy applies to all SCRTD remote workers, permanent, and part-time employees, contractors, volunteers, suppliers, interns, and/or any individuals with access to the company's electronic systems, information, software, and/or hardware.

Confidential Data

SCRTD defines "confidential data" as:

- Unreleased and classified financial information.
- Customer, supplier, and shareholder information.
- Customer leads and sales-related data.
- Patents, business processes, and/or new technologies.
- Employees' passwords, assignments, and personal information.
- Company contracts and legal records.

Device Security

Company Use.

To ensure the security of all company-issued devices and information, SCRTD employees are required to:

- Keep all company-issued devices password-protected, including tablets, computers, internet hot spots, and mobile devices (minimum of 8 characters).
- Secure all relevant devices before leaving their desk.
- Obtain authorization from the Office Manager and/or Inventory Manager before removing devices from company premises.
- Refrain from sharing private passwords with coworkers, personal acquaintances, senior personnel, and/or shareholders.
- Regularly update devices with the latest security software.

Personal Use

SCRTD recognizes that employees may be required to use personal devices to access company systems. In these cases, employees must report this information to

management for record-keeping purposes. To ensure company systems are protected, all employees are required to:

- Keep all devices password-protected (minimum of 8 characters).
- Ensure all personal devices used to access company-related systems are password protected.
- Install full-featured antivirus software.
- Regularly upgrade antivirus software.
- Lock all devices if left unattended.
- Ensure all devices are protected at all times.
- Always use secure and private networks.

Email Security.

Protecting email systems is a high priority as emails can lead to data theft and scams and carry malicious software like worms and bugs. Therefore, SCRTD requires all employees to:

- Verify the legitimacy of each email, including the email address and sender name.
- Avoid opening suspicious emails and attachments and clicking on links.
- Look for any significant grammatical errors.
- Avoid clickbait titles and links.
- Contact our contracted IT department regarding any suspicious emails.

Transferring Data.

SCRTD recognizes the security risks of transferring confidential data internally and/or externally. To minimize the chances of data theft, we instruct all employees to:

- Refrain from transferring classified information to employees and outside parties.
- Only transfer confidential data over SCRTD networks.

- Obtain the necessary authorization from senior management.
- Verify the recipient of the information and ensure they have the appropriate security measures in place.
- Adhere to SCRTD data protection law and [confidentiality agreement](#).
- Immediately alert the IT department of any breaches, malicious software, and/or scams.

Disciplinary Action.

Violation of this policy can lead to disciplinary action, up to and including termination. SCRTD disciplinary protocols are based on the severity of the violation. Unintentional violations only warrant a verbal warning, frequent violations of the same nature can lead to a written warning, and intentional violations can lead to suspension and/or termination, depending on the circumstances of the case.

SECTION 12. LEGAL HOLIDAYS

The Executive Director shall announce annually the legal holidays for SCRTD employees. Employees will not receive pay for a holiday unless they are in a pay status for the entire workday immediately before and immediately after the holiday.

If a designated legal holiday falls on a Saturday or Sunday, the day off will be the preceding Friday or the following Monday.

All Employees who work at SCRTD will receive 8 hours of holiday pay. If an exempt employee or a part-time employee who does not work five (5) days per week is required to work on a legal holiday, the employee is entitled to an alternate day off within nine days after the holidays unless prior approval for an extension is approved in writing from the employee's immediate supervisor/manager.

SECTION 13. Leave Procedures

Personal Time Off (PTO)

SCR TD provides PTO, which may be taken for vacation or illness.

- Employees with 0 to 48 months of Continuous Service will accrue PTO at 3.85 hours biweekly to a maximum of 120 hours annually.
- Employees with more than 48 months to 9 years of Continuous Service will accrue PTO at 4.62 hours biweekly to a maximum of 140 hours annually.
- Employees with more than 9 years to 14 years of Continuous Service will accrue PTO at 5.54 hours biweekly to a maximum of 160 hours annually.
- Employees with more than 14 years of Continuous Service will accrue PTO at 6.93 hours biweekly to a maximum of 200 hours annually

Employees who were hired at SCR TD prior to November 1, 2016, will be grandfathered at their biweekly accruals of 3.69 for vacation and 3.69 for sick leave and will not participate in PTO Leave from November 2017 to May 1, 2020. All employees will participate in PTO from May 2, 2020, based on their service time.

- A legal holiday that would have been a regular workday for the employee and occurs during the employee's PTO will be charged as a holiday, not PTO.
- Up to three (3) days of Bereavement may be used for the death of a spouse, domestic partner, or other immediate family member.
- Employees must submit proof of relationship to the supervisor to forward to the Executive Director within three (3) days of returning to work in order to receive up to three (3) days of paid bereavement leave. The proof may be a letter from the funeral home or an obituary stating the relationship between the employee and the deceased.

- This leave includes the below family members, as well as corresponding in-laws and step relationships (i.e., father-in-law or stepfather):
 - a) Spouse, Sister, Grandparents, Mother, Children, Brother, Grandchildren, Father
- The employee's supervisor/manager, Executive Director or Designee must approve requests for PTO unless it is an Emergency.
- Upon the death of an SCRTD employee, SCRTD will pay accrued but unused PTO to the employee's designated beneficiary.
- In the event of the dissolution of SCRTD or employee layoff or reorganization of SCRTD, employees will be paid accrued, unused PTO as of the date of termination of employment.

SECTION 14. PAID TIME OFF

Policy

It is SCRTD's policy to provide personal time off to its employees. Participation in this plan does not constitute a right to continued employment with SCRTD. The district intends to continue this program; however, it reserves the right to amend or terminate it at any time.

SCRTD has established this plan to provide its employees with time off for vacation, holidays, personal days, sick days, and bereavement. The district recognizes the value of rest and relaxation, and all eligible employees are encouraged to schedule time away from work in accordance with our policies. Properly scheduled, PTO can be used for any reason.

Procedure

Eligibility and Waiting Period

All full and part-time employees regularly scheduled to work a minimum of 20 hours a week are eligible to receive PTO in accordance with this plan. "Temporary," part-time employees working fewer than 20 hours per week and per diem are not qualify for paid time off benefits.

Eligible employees will start accruing PTO on their date of hire and will continue accruing PTO hours every pay period consistent with their length of service. PTO hours will appear on the employee's check stub and be available on the 91st day of employment.

Employees on inactive status or on leave will resume their PTO accrual upon their return to eligible active status.

Negative Balances

Requests for PTO more than the employee's available balance are not allowed.

PTO Schedule of Benefits

Starting with the eligible employee's date of hire, PTO benefits will accrue according to the length of service as outlined in the following schedule. Employees realizing an anniversary date that results in a higher accrual rate will accrue hours at the higher rate for the entire pay period in which the anniversary occurs. Employees accrue PTO based on hours worked up to a maximum of 40 hours per week.

PTO will not accrue on overtime.

Holiday PTO Pay

Non-exempt/hourly employees will be allowed to request PTO for a holiday worked, in addition to their regular rate of pay, for their regularly scheduled hours (up to a maximum of twelve (12) hours) for each of the following nine (9) holidays:

1. New Year's Day
2. Martin Luther King Day
3. President's Day
4. Memorial Day
5. Independence Day (July 4)
6. Labor Day
7. Thanksgiving Day
8. Friday After Thanksgiving Day

9. Christmas Day

Requesting PTO pay for a holiday worked is at the discretion of the employee and will not be paid automatically. Employees wishing to receive PTO for a holiday must follow the same procedure for requesting a day of PTO. Additionally, this request will only be accepted during the pay period during the holiday.

Exempt employees must request PTO for a holiday if they don't work that day to get paid for it.

Every full-time employee will receive holiday pay at regular time. Those that work the holiday will receive an additional time and a half.

Holiday PTOs can be used even if it is before an employee's 90-day probation period.

[Request for time off](#)

Exempt/salaried employees may request PTO in full-day or half-day increments only. To record their use of PTO, they must submit and have approved by their Department Manager/Supervisor a Personal Time Off Request form.

For non-exempt or hourly employees, a day of PTO is based on the employee's regularly scheduled day (up to a maximum of twelve (12) hours). For example, an employee who is scheduled to work an 8-hour day and requests PTO for that day would be paid PTO that is also equal to 8 hours of their regularly scheduled hours. PTO must be requested in writing using a **Personal Time Off Request** and submitted to the Department Manager/Supervisor as far in advance as possible; it is recommended that requests for PTO be submitted at least four (4) weeks in advance but not less than two (2) weeks prior to the date requested. **Repeated failure to adhere to the advanced notice policy without a valid reason may result in the disciplinary action, including written warnings.**

Formatted: Font: (Default) Times New Roman

PTO is scheduled on a first-come, first-served basis; priority may be given to seniority when more than one request is received for the same period at the same time. In addition to the cancellation provisions outlined below, supervisors are not obligated to grant PTO to meet the needs of the employee solely. As a practical matter, PTO will be properly requested and scheduled at the employee's convenience; however, the work requirements of SCR TD must prioritize the scheduling of any PTO requests. Those employees who wish to take more than two (2) weeks off must be employed for a minimum of two (2) years and are approved

at the discretion of that department manager and must be approved by the Executive Director, especially if you are leaving the country. If approved, the employee is responsible for covering their position.

Additionally, the employee may be required to provide a physician's medical certification documenting the need to take time off due to medical reasons and authorization to return to work. PTO can only be used if the employee follows the policy of calling their supervisor in advance of their scheduled shift. Failure to call in with appropriate notice may result in forfeiting the PTO for that day. If the employee has an unexcused absence the day before and/or the day after the approved PTO, payment of the PTO will be denied.

[Cash payment of accrued PTO or Deferred Compensation](#)

Hours paid under PTO are considered non-worked and will not be paid at an overtime, weekend, or shift differential rate. Nor will they count toward the accumulation of hours to justify overtime payment. A cash payment of up to 80 hours may be requested on the employee's anniversary month or the month in which they were hired. This will be the only opportunity to request a cash payment of accrued PTO hours without taking the time off. To request a PTO cash payment, the employee must submit a written request using the Personal Time Off Request's (Section 2) form, to the payroll department, at any time during the anniversary month; however, requests will not be approved past the employee's anniversary month. Also, an employee may request a transfer of up to 80 hours of PTO to the NM PERA deferred compensation program. Participation in the NM PERA SmartSave is optional.

Transfer from Eligible to Non-Eligible Status

When an employee transfers to an ineligible status (For example - An employee who goes from full-time or part-time to PRN status), they will be paid their accrued PTO as outlined in the section "Benefits upon Termination of Employment."

[Transfer from Non-Eligible to Eligible Status](#)

When an employee changes from an ineligible to eligible status, they will accrue PTO starting with the effective date of their status change based on the service level using their original date of hire. Employees having such a status change will not have to satisfy a waiting period to use PTO.

Leave of Absence

An employee on an approved leave of absence may request to use their available balance of PTO while on leave. PTO hours may be used while the employee is receiving disability benefits, thus allowing the employee to receive up to one hundred percent (100%) of their pre-disability earnings. PTO hours may also be integrated with military pay to employees serving in the Reserves or who are called to "active" status; military orders must be submitted before payment of the PTO will be authorized.

Cancellation

The Department Manager/Supervisors and/or Administration may cancel approved PTO at any time based on work needs, staffing requirements, or other district needs.

Benefits upon Termination of Employment

Employees who terminate their employment with the district are entitled to 100% of their earned and unused PTO balance. The balance will be paid to the employee in full when the employee receives their final payroll check.

SECTION 15. DONATION OF PAID LEAVE

Eligibility for Donated Leave

An employee must meet the following criteria to request donated leave:

- Have a minimum of two years of continuous service.
- Exhaust all accrued PTO and have no other paid leave options
- Have a life-threatening illness or injury or have a spouse, domestic partner, child, or parent with a life-threatening illness or injury.
- Demonstrate acceptable performance; and

- Have not received donated leave, injury time, or hardship leave in the 12 months preceding the request

Procedure for Donated Leave

An eligible employee, or the Human Resources Manager, or Executive Director, or Designee may on the employee's behalf, request a donation of paid leave by applying to the Executive Director that includes the following:

- The employee's name, social security number, and pay rate.
A description of the life-threatening illness or injury that has prompted the request, which includes a general medical statement of diagnosis, prognosis, and return to work if applicable, does not violate privacy laws.
- The anticipated amount of donated leave the employee will require.

The Human Resources Manager, Executive Director, or Designee will determine whether the requesting employee meets the eligibility criteria. If the Executive Director approves the request, it will be given to the requesting employee.

Conditions of Donated Leave

- Donated leave will be converted to a dollar value based on the donor's hourly rate and then converted to hours based on the recipient's hourly rate.
- Donated leave may be requested by or for an employee only one time during a 12-month period.
- The donated leave recipient will not accrue PTO while on donated leave status.
- Once an employee returns to work from donated leave, either working full-time or part-time, all remaining donated leave hours will be reinstated to the donating employee(s) in proportion to the amounts of leave originally donated by each of them.
- Provisions regarding the confidentiality of medical records and information shall govern. Posted solicitation for donated leave will ensure the privacy of

medical information. Disclosure of such information may be made only with the express written consent of the affected employee.

- Donated leave will not be granted as an extension of injury time, hardship leave or leave without pay of more than two weeks.
- Donation of PTO is strictly voluntary. Denial of a request to receive donated leave cannot be grieved.

SECTION 16. EMPLOYEE MEDICAL LEAVES

SCRTD may grant eligible employees up to twelve (12) work weeks of unpaid medical leave, provided the employee provides SCRTD with the required documentation for the requested leave.

Substitution of Paid Leave

Employees may use accrued PTO. After accrued PTO is exhausted, the employee may use unpaid leave. Donated leave or injury time, excluding light duty, will be charged to medical leave.

Employee Rights and Responsibilities while on Medical Leave

- During paid sick leave or PTO, annual leave and sick leave or PTO, as appropriate, may continue to accrue and will be prorated if proper. PTO will not accrue during any unpaid medical leave.
- SCRTD will continue paying its share of life and health insurance premiums while the employee is on paid sick or annual leave. However, the employee will be responsible for paying insurance premiums while on unpaid medical leave for a full pay period or longer. SCRTD has the right to recover the premiums it pays if the employee does not return to work after medical leave.
- Employees on unpaid medical leave will not pay PERA contributions for that period of unpaid leave, nor will the employee receive service credit for retirement purposes while on unpaid leave.

- While on medical leave an employee must contact his/her supervisor/manager by telephone at least weekly to report on their status and intention to return to work at the end of his/her medical leave. Suppose the circumstances of the employee's leave change and the employee can return to work earlier than anticipated. In that case, the employee must notify the supervisor/manager at least two (2) workdays before the date the employee intends to report to work.

[Return to work after Medical Leave.](#)

An employee returning to work following a medical leave must submit a physician's statement certifying that he/she can return to work and perform the job's essential functions, with or without reasonable accommodations. If an employee requires an accommodation under the Americans with Disabilities Act, a request must be submitted to the Executive Director.

[Reimbursement of Health Insurance Premiums](#)

Suppose an employee does not return to work after the medical leave has expired. In that case, the employee may be required to reimburse SCRTD for any health insurance premiums paid by SCRTD during the period the employee was on medical leave.

[Confidentiality of Medical Information](#)

- SCRTD maintains records and documents relating to medical certifications, re-certifications, and medical histories of employees or employee's family members in separate files and treats them as confidential medical records.
- Supervisors and managers may be informed about necessary work restrictions and accommodations. First aid and safety personnel may be informed if medical conditions require emergency treatment. Government officials shall be provided relevant information upon request, subject to confidentiality provisions in federal (HIPAA) and state law.

SECTION 17. OTHER LEAVES

Leave to Vote

All employees who are registered to vote and whose normal workday hours begin less than two (2) hours after the opening of polls or end less than three (3) hours before the closing of the elections may use two (2) hours with pay for voting. The employee's supervisor/manager should schedule the time off for voting so that offices remain open and the work of SCRTD is affected as little as possible. Employees may not use voting time for any other purpose. The Executive Director may require an employee to prove that he/she is a registered and eligible voter. Abuse at this time is a cause for disciplinary action up to and including termination.

Military Leave

- SCRTD grants military leave with pay to employees of the National Guard, Air National Guard, or any organized reserve unit of the Armed Forces of the United States, including the Public Health Service, to participate in annual training. SCRTD also grants military leave with pay to employees who are members of an unorganized reserve component, as sanctioned by the State of New Mexico or the Federal Government, for attending organized courses of instruction or training periods.
- Military Leave for these purposes will not exceed 15 workdays in each Federal fiscal year, October 1 through September 30. A workday is eight hours for purposes of military leave. This leave is in addition to other authorized leave when an employee is ordered to active-duty training with such units. Employees working part-time will receive military leave on a prorated basis. Once the 15-workday period is used, the employee is on military leave without pay for the absence. Military leave is paid at the employee's straight-time rate of pay for a 40-hour workweek. Time in active-duty status with the military will not count toward completion of probation.
- SCRTD grants military leave as required by Federal law to employees who are required to serve on active duty as part of a reserve or ROTC obligation or who voluntarily enlist for military service. Except for periods of up to 15 workdays total during each Federal fiscal year, military leave for these purposes is leave without pay. Military leave without pay is limited to a cumulative five (5) years during the employee's employment. Any single

period of leave is limited to the period of the tour of duty plus the time allowed by law for the employee to request reinstatement to employment. Employees may choose to use accrued PTO for part of the Military Leave. Federal law governs all employee benefits and restoration to employment at the end of the leave.

- To request a Military Leave, the employee or his/her designated representative must attach a copy of the orders to a written request for Military Leave. If official orders are not issued, the employee must verify attendance from his/her Commander. The Executive Director must approve all requests.

Hardship Leave

Upon recommendation of the employee's supervisor/manager, the Executive Director may grant a leave with pay to a qualified employee upon demonstration of extreme hardship due to a life-threatening illness or injury to the employee.

Employees who have at least five (5) years of continuous service may be eligible for Hardship Leave not to exceed six (6) calendar months. Employees who have at least ten (10) years of continuous services may be eligible for twelve (12) calendar months of Hardship Leave. Employees working between 20 to 40 hours a week will be eligible for Hardship Leave on a prorated basis. Hardship Leave will only be granted after the employee has exhausted PTO and only if the employee is not eligible for pension benefits from SCRTD, the New Mexico State retirement programs, or under Federal Social Security. Employees on Hardship Leave will not accrue PTO.

No employee will be eligible for Hardship Leave unless his/her supervisor/manager and the Executive Director determine the employee has exhibited exceptional performance. The Executive Director's decision not to grant such Hardship Leave will not be the subject of a grievance.

Managerial Leave

Employees exempt under the Fair Labor Standards Act (FLSA) are required to perform certain functions regardless of the number of hours necessary to complete assigned tasks. Supervisors/managers and other exempt employees are encouraged to use flexible work schedules as appropriate. Circumstances occasionally place

extra demands on employees, requiring work that involves a substantial number of hours that cannot be accommodated through flexible work schedules.

Managerial leave is paid leave granted to exempt employees who have been required to perform significant work tasks in addition to or outside their regular work schedules. Routine or periodic meetings or assignments outside the normal workday do not justify managerial leave. Managerial leave is generally discouraged.

Managerial leave must be authorized by the Executive Director, who will provide specific criteria for each case, including the maximum award for such leave and the date by which it must be used. Managerial leave may not be converted to cash payment under any circumstances.

[Court Service Jury Duty](#)

Objective

To provide income protection while an employee carries out his or her civic responsibility, SCRTD delivers the difference between jury duty pay and an employee's regular day's pay for time spent serving on jury duty. Generally, income protection for time spent serving on jury duty will be provided for five workdays. Additional income-protected time away from the workplace for this purpose will be considered case-by-case.

Eligibility

Full-time and regular, part-time employees are eligible to receive this benefit.

Responsibility

Upon receipt of notification from the state or federal courts of an obligation to serve on a jury or to act as a court witness, the employee should notify his or her supervisor. The employee must provide copies of the subpoena or jury summons to his or her supervisor and the payroll department.

The supervisor will verify the notification by contacting the office, issuing the summons or subpoena, and making scheduling adjustments to accommodate the employee's obligation. The supervisor will also provide court documentation to payroll for processing.

Employees appearing in their own case as plaintiffs or defendants or for a non-subpoenaed court appearance will not receive paid time off. Vacation or unpaid time should be used for such instances.

Leave with Pay

The Executive Director may authorize leave with pay for services or activities of employees outside the scope of their employment, which can reasonably be anticipated, directly or indirectly to benefit SCRTD. Such leave will not exceed 80 hours.

Administrative Leave with Pay

The Executive Director may place an employee on Administrative Leave with Pay while SCRTD investigates allegations of misconduct or for any good and sufficient reason that is in the best interest of SCRTD.

- Employees on paid Administrative Leave shall be available between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday. During this period, the Executive Director may also assign the employee duties and responsibilities that benefit SCRTD. An employee's failure to comply with assigned duties and responsibilities shall constitute an unauthorized leave of absence without pay. The Executive Director will document in writing the Administrative Leave and include expectations of the employee while on Leave, including but not limited to the return of any SCRTD property and equipment.
- Administrative Leave with Pay under these circumstances does not constitute discipline and may not be appealed under SCRTD's Appeal Procedures.
- If allegations of misconduct against an employee are substantiated, disciplinary action may be taken in accordance with SCRTD policy.

- Administrative Leave during an investigation shall normally be limited to 30 workdays. If it is necessary to extend the Administrative Leave beyond 30 workdays, the Executive Director will review the status of the investigation and, if appropriate, extend the Administrative Leave.

SECTION 18. LEAVE WITHOUT PAY

SCRTD may grant employees Leave without Pay. A classified SCRTD employee with a minimum of 12 months of continuous service is eligible for leave without pay that does not exceed 12 months. Leave without pay for probationary employees is limited to 30 calendar days. The probationary period will be extended for a period equal to the Leave. Leave without pay must be approved by the Executive Director or a designee authorized explicitly by the Executive Director to approve a request for leave without pay.

- Employees may be granted Leave without Pay for the following reasons:
- Due to illness or disability documented by a medical doctor
- To run for public office
- To hold public office
- To attend school when it is demonstrated that the subject is job related
- For additional vacation time; or
- For good and sufficient reason which the Executive Director considers to be in the best interest of SCRTD.
- Except under unusual circumstances, voluntary separation to accept employment outside SCRTD service is not sufficient reason for granting Leave without Pay. Positions will not be held open for employees who are granted leave without pay for more than 30 days unless the Executive Director agrees otherwise prior to the leave. An employee on Leave without Pay for more than 30 days may return to work provided there is an available position, and the employee notifies SCRTD of his/her desire to return to work at least 30 days prior to the scheduled end of the Leave. Any

agreement between SCRTD and an employee for Leave without Pay including whether the employee's position will be held vacant, must be in writing. Employees must exhaust all accrued PTO prior to receiving approval for Leave without Pay.

- Employees on Leave without Pay will not accrue PTO or any other benefit. Employees must directly pay full contributory benefits when in an unpaid status for one pay period or longer. In some circumstances, leave without Pay will not count as service credit for PERA retirement purposes. Employees should contact PERA regarding applicable PERA rules and policies.

SECTION 19. PROFESSIONAL DEVELOPMENT AND EDUCATIONAL LEAVE

SCRTD, subject to the availability of funds, encourages the professional development of its full-time, non-probationary employees through educational leave, tuition assistance, and payment of membership in professional organizations when it is determined to be of mutual interest to SCRTD and the employee.

The Executive Director may grant up to three (3) hours per week of educational leave from SCRTD work time for job-related education subject to the following conditions:

- The employee provides an equal amount of off-duty time attending a course.
- The education is only available during normal working hours unless justifiable reasons prevent the employee from attending after working hours.
- Continued employee productivity is expected.
- Satisfactory job performance record; and
- Satisfactory academic record.

An employee should submit an Education Leave request to his/her supervisor/manager for recommendation in sufficient time for the Executive Director to approve/disapprove before the beginning of the course.

Tuition Assistance

The Executive Director may grant Tuition Assistance for courses or degrees that enhance or create a skill that directly relates to the employee's current job and demonstrates a direct, tangible benefit to SCRTD.

An employee should submit a request for Tuition Assistance to his/her supervisor/manager for recommendation in sufficient time for the Executive Director to approve/disapprove before the beginning of the course.

Tuition Assistance is subject to the following:

- The employee is solely responsible for payment of all tuition related expenses.
- Reimbursement will be made upon receipt of proper documentation that the employee achieved a grade C or above, following completion of the course.
- Reimbursement is limited to the following maximum awards per fiscal year; nine credit hours at New Mexico State University; four credit hours at other approved institutions.
- Employees are responsible for purchase of textbooks; and
- Employees terminated prior to completion of courses are not eligible for reimbursement.

Professional Memberships

SCRTD may pay annual dues for membership in one professional or technical society for full-time, non-probationary employees. The membership shall be appropriate to the position or field of expertise and must produce a direct, tangible benefit to SCRTD, as determined by the Executive Director. Payment is subject to availability of funds and shall not exceed \$250 per person per fiscal year.

SECTION 20. INSURANCE BENEFITS

SCRTD offers a variety of contributory and non-contributory insurance benefits. This coverage is available to a domestic partner of a SCRTD employee as well as a spouse of a SCRTD employee. Insurance booklets containing information on insurance benefits are available to SCRTD employees from the Human Resources Manager or Executive Director's Designee.

Group Life Insurance

All employees of SCRTD receive life insurance protection, effective 30 days from the commencement of employment. The amount of life insurance protection is determined according to the employee's basic annual earnings. Life insurance protection will be adjusted, if necessary, to correspond to pay rate changes. Group life insurance will continue for 31 days after an employee terminates employment. During this period, the employee may convert the group policy to an individual policy.

Optional Contributory Health/Dental Insurance

- Employees may enroll in contributory health or dental insurance within 30 days of the date employment begins. Coverage begins on the first day of the full pay period immediately following submittal of enrollment documents. Dependents are eligible to be included on the same date the employee becomes insured or on the date he/she acquires an eligible dependent. SCRTD and the employee share the cost of contributory premiums for the employee only.
- Employees may sign up for coverage during an open enrollment period each year, usually during the month of October. Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) an employee may enroll within 30 days of the date the employee marries or acquires a child through birth or adoption. An employee should make any changes to insurance benefits in person at the SCRTD office.
- When an employee is in non-pay status for one full pay period or longer, he/she must arrange for direct payment to maintain any contributory benefits.

Optional Supplemental Life insurance

- Employees who work at least 30 hours per week may participate in the Supplemental Life Insurance Program. Participation is subject to specific eligibility requirements. Eligible employees must enroll within 30 days of date of hire, during the open enrollment period or within 30 days of acquiring eligible dependents. The total premium cost is the responsibility of the employee with no contribution by SCRTD.
- If an employee leaves SCRTD, Supplemental Life Insurance will continue through the end of the pay period in which the employee terminates. An employee may convert to an individual policy at the time of termination.

Continuation of Health Insurance

The Consolidated Omnibus Budget Reconciliation Act (COBRA) of 1986 provides for the continuation of health care coverage for a covered employee and covered dependents due to a qualifying event that causes loss of health coverage. COBRA continuation coverage may be available for 18 months in the event of termination of employment or 36 months in the event of death, divorce/legal separation, entitlement to Medicare or loss of dependent status.

- To be eligible for COBRA coverage, the qualified beneficiary must be enrolled in SCRTD's group health plan on the day before the qualifying event takes place or a child is born to or placed for adoption with a covered employee during the COBRA coverage period.
- A qualifying event is defined as termination of employment (other than for gross misconduct) or reduction in hours of employment; death of a covered employee; a divorce or legal separation of a spouse from a covered employee; entitlement to Medicare of a covered employee; or a child no longer satisfying the Plan's definition of a dependent child.
- The covered employee or dependent is required to notify Human Resources or the Executive Director's Designee of a divorce, legal separation or change in the status of a dependent child within 60 days of the date of the event. If

notification is not received within this time period, COBRA continuation coverage will not be provided.

- If a SCRTD employee and/or eligible dependents are covered under a non-SCRTD sponsored health care plan that is terminated through no fault of the insured, the employee and eligible dependents may enroll under a SCRTD health care plan within 31 days of termination of coverage, with no lapse in coverage, subject to proof of prior coverage and proof of coverage termination.

SECTION 21. PERSONNEL RECORDS

SCRTD maintains the required information in employees' personnel records. Use of these records is restricted to the interest of the employee, as well as for the efficient conduct of the SCRTD's business. Certain portions of personnel records are not confidential and will be made available upon a proper request under the New Mexico Inspection of Public Records Act, Sections 14-2-1 through 14-2-12 and NMSA 1978.

[Access to Personnel Records](#)

Access to confidential materials contained in an employee's personnel record is restricted to the following:

- The employee.
- The employee's representative in a SCRTD grievance or appeal with written authorization by the employee.
- SCRTD Executive Director or Designee, employee supervisor/manager, SCRTD attorney.
- Another person with written authorization signed by the employee and with a legitimate purpose.
- Persons providing a subpoena or order for production duly issued by an authorized administrative agency or a court of competent jurisdiction.

Contents of Personnel Records

- Employee information that should be maintained in the employee's personnel file and be accessible to the public includes the employee's application for employment and resume; Personnel Action Forms; PERA membership application/documents; and certifications; degrees; permits; licenses and awards.
- Confidential information that should be maintained in the employee personnel file includes letters of reference; performance evaluations; letters of commendation/recommendation; the employee's home address; employee's home telephone number; employee's social security number and records relating to disciplinary action.
- Only the Executive Director may authorize permanent removal of material from an employee's personnel record.

Records relating to SCRTD's compliance with the Immigration Reform and Control Act of 1986 are maintained in separate files.

SECTION 22. SEPARATION FROM EMPLOYMENT

Retirement Generally

The State of New Mexico requires all new SCRTD employees to join the Public Employees Retirement Association of New Mexico (PERA). The information in these policies is included only as an aid for SCRTD employees. State law regulates PERA benefits and employees are encouraged to contact PERA with questions.

An initial membership fee will be withheld from the first paycheck and thereafter a percentage of pay will be deducted each pay period, consistent with the Plan currently in effect for the employee group.

Employees leaving SCRTD may withdraw PERA contributions in accordance with PERA rules and policies. If an employee leaves SCRTD prior to eligibility for retirement and has more than five (5) years' service, he/she may withdraw their PERA contributions or leave the contributions for a deferred retirement

benefit. Contributions withdrawn may be replaced with payment of interest to build retirement credit if hired by another PERA member agency.

An employee retiring through PERA is eligible for a retirement pension, provided by state law. The current requirements are as follows:

- 25 or more years of service at any age.
- 20 or more years of service at age 60.
- 17 or more years of service at age 61.
- 14 or more years of service at age 62.
- 11 or more years of service at age 63.
- 8 or more years of service at age 64.
- 5 or more years of service at age 65.

Additional benefits include duty and non-duty-related disabilities and general death benefits resulting from any cause.

The Human Resources Manager or Executive Director's Designee processes retirement for SCRTD's employees. The following provides some guidelines.

- Employees should plan to begin processing for retirement at least three (3) months before the projected date of retirement. The employee should request a confirmation of service credits from PERA and submit a memorandum to the Executive Director which includes the effective date of retirement. To ensure a timely annuity, final retirement processing should be completed at least 30 days prior to the retirement date.
- At retirement the amount of the group life insurance policy is reduced to one-half. Retiring employees and eligible dependents may elect to transition to the Retiree Health Insurance Plan offered by the State of New Mexico.

Early Retirement

Immediately prior to retirement from active service with SCRTD, an employee may take leave with pay equivalent to the amount of PTO the employee has accumulated. An employee in Early Retirement is entitled to all benefits except Donated Leave and Hardship Leave.

Separation before Retirement

- SCRTD employees who wish to resign in good standing prior to retirement shall submit a letter to his/her immediate supervisor/manager at least two weeks before leaving employment, stating the date the resignation shall become effective. Employees who resign before they are eligible for retirement may request a refund of contributions from the Public Employees Retirement Association (PERA) of resignation is not the subject of a grievance as defined in these policies but is subject to pre-disciplinary procedures.
- Upon the death of a SCRTD employee, the SCRTD will pay to the employee's beneficiary PTO accrued at the time of death, in addition to final wages. PERA also provides Death Benefits under state law.

Termination

- The final paycheck for a departing employee will be issued no later than the next regular payday.
- The departing employee will be asked to participate in an exit interview, but not required.
- When an employee voluntarily resigns, the district requests a two-week notice, either oral and/or written.
- The district does not recognize a resignation notice period that exceeds two weeks (it will be considered a "two week" notice). Exceptions may be made in cases of key positions.
- All departing employees will receive payment for all unused, accrued PTO.
- All District equipment and property must be returned to the District before the final paycheck is released.

SECTION 23. DISCIPLINARY ACTIONS

SCRTD expects its employees to perform their work in accordance with supervisor/management expectations and to follow Personnel Policies as well as other rules and guidelines that apply to employment with SCRTD. Occasionally, however, discipline is the only alternative to correct employee behavior or performance which fails to meet expectations. The type of corrective action depends on the severity of the infraction and the employees previous work record. Progressive discipline will be used when appropriate. Disciplinary actions may be in the form of a verbal or written reprimand, suspension without pay, demotion or discharge from employment. Each case of inadequate performance or act of misconduct will be evaluated individually. Continual infractions of the same type, however, may be considered in the aggregate when appropriate.

Reasons for Disciplinary Actions

Disciplinary action will be based on just cause. Just cause for discipline is any behavior significant or substantial in nature relating to the employee's work that is inconsistent with the employee's obligation to SCRTD.

Employees may be reprimanded (orally or in writing), suspended without pay, demoted, or discharged for any just cause including but not limited to:

1. Violence or threats of violence on SCRTD premises or on SCRTD time. SCRTD premises include but are not limited to work sites, property, or vehicles (owned, rented or leased) and parking lots.
2. Commission of a felony or misdemeanor related to the position held by the employee; or
3. Conviction of a crime involving moral turpitude.
4. Incompetence, inefficiency or inadequate performance of an employee's duties.
5. Deliberate falsification or omission of information on an employment application, resume, timecard/record or other SCRTD document.
6. Insubordination or uncooperative behavior.

7. Misappropriation or personal use of SCRTD funds, property, possessions or resources.
8. Theft or fraud.
9. Sexual harassment or other prohibited harassment.
10. Violation of confidentiality.
11. Absent from duty without prior authorization.

Violation of Personnel Policies; or

1. Failure to provide notice of absence or tardiness to the immediate supervisor, poor attendance and tardiness are disruptive and may result in disciplinary action, up to and including termination of employment.
2. Notification of an absence or tardiness by another employee, friend or relative is not considered proper except in an emergency situation where the employee is physically unable to make the notification.
3. If a non-exempt employee forgets to clock or sign in or out, the employee must notify his/her supervisor immediately so the time may be accurately recorded for payroll. Repeated failure to sign in or out may result in disciplinary action up to and including termination.
4. Misconduct or other action on or off-duty which negatively impacts SCRTD.

Abuse of PTO may result in a supervisor withholding approval for leave and is cause for disciplinary action up to and including termination of employment. Abuse of PTO may include but is not limited to the following:

1. An employee who continually exhausts his/her accrued sick leave balance without a certification under the FMLA.
2. An employee who develops a pattern of being absent from work without pre-approved PTO for days immediately before or after scheduled days off or on the same day of the work week.

3. An employee who is absent from work and fails to notify his/her supervisor of an illness or injury that prevents him/her from being at work.
4. An employee who falsely indicates he will be at his/her place of residence, a medical facility or other location identified by the employee to the supervisor.
5. Any leave without a supervisor's authorization. Insubordination or uncooperative behavior.
6. Taking unofficial or unapproved breaks for an extended length of time, or leaving the job site without prior approval

Disciplinary Procedures

Before discipline is imposed, the employee shall be notified of the reasons for which the discipline is contemplated, a summary of the evidence against the employee and the employee's right to respond to the proposed action. The notice shall designate a time and place for the employee's right to respond in writing. A disciplinary decision will be made only after consideration of the employee's response unless the employee fails or refuses to respond. At the discretion of the Executive Director or the employee's supervisor, an employee may be placed on administrative leave with pay during the time that a disciplinary decision is pending, as provided in Section 16.

After having been advised of the necessary changes identify in their disciplinary notification, the employee will be expected to comply with the suggested change.

Failure to do so will result in discipline. Repeated lack of compliance may result in further disciplinary action, up to and including termination of employment.

General provisions

The Executive Director may issue any level of discipline. A supervisor/manager may issue a reprimand and suspend an employee without pay for up to one day after informing the Executive Director. Suspensions shall not exceed 30 calendar days for any offense.

Disciplinary actions, with the exceptions of discharges, may be held in abeyance for no more than six (6) months. All disciplinary actions held in abeyance will not be placed in the employee's personnel file. Disciplinary actions held in abeyance will not be placed in the employee's personnel file until the discipline is given.

Employee Improvement Process

Under general circumstances, supervisors will attempt to address performance and behavior problems with a verbal warning. Should the behavior not immediately improve, further action, including but not limited to a written action plan, may be enacted.

1. Supervisors or the appropriate level of departmental authority will collect the facts and specifically identify the issue(s).
2. The supervisor and the employee will then meet to develop the Performance Improvement Plan or PIP.
3. The PIP will clearly define the issue(s), including citing the appropriate document(s) that outline expectations of the employee.
4. The PIP shall be effective for ninety (90) days.
5. Failure to improve after the PIP may result in further disciplinary action up to and including termination

Referral to EAP is not a disciplinary action and should not be viewed as a substitute for progressive discipline.

Demotions

A supervisor may recommend in writing to Executive Director that an employee under their supervision be demoted in position and/or pay for the employee found to be in violation of any rules of policies of the district or engaging in other misconduct, the employee will be subject to appropriate disciplinary action by the Executive Director including demotion and/or reduction in pay.

An employee may request or accept voluntary demotion when being assigned to a less difficult or responsible position would be to the employee's advantage and in the interests of the district.

SECTION 24. APPEAL FROM SUSPENSION, DEMOTION AND DISCHARGE

The Appeal procedure offers a process for a classified employee to appeal a suspension without pay, demotion for disciplinary reasons or discharge. The entire Appeal process shall operate without discrimination, restraint, coercion, or reprisal on the part of any supervisor/manager or employee.

The Filing of an Appeal, or the intention to file, does not relieve any employee in any way of his/her responsibility to perform all his/her assigned duties promptly, efficiently, and completely.

Demotions

A supervisor may recommend in writing to Executive Director that an employee under their supervision be demoted in position and/or pay for the employee found to be in violation of any rules or policies of the district or engaging in other misconduct the employee will be subject to appropriate disciplinary action by the Executive Director including demotion and/or reduction in pay.

An employee may request or accept voluntary demotion when being assigned to a less difficult or responsible position would be to the employee's advantage and in the interest of the district.

Hearing Officer

A Personnel Hearing Officer shall be an attorney licensed to practice in New Mexico or a person experienced in employer-employee relations or personnel administration. The personnel Hearing Officer shall exercise his or her responsibilities in accordance with the principles set forth in the code of Judicial Conduct, Rules 21-001, et.seq. NMRA, as it applies to probate, part-time magistrate judges and municipal judges.

Appeal Procedures

An employee may appeal discipline within ten (10) calendar days of the disciplinary decision by submitting a written statement to the Executive Director containing the following:

- Employee's Name.

- Employee's job title.
- Employee's immediate supervisor.
- Discipline imposed and a summary of the offense for which the discipline was imposed; and
- The reason the employee disagrees with the discipline imposed.

Within five (5) business days of receiving the employee's Appeal, the Executive Director will schedule a meeting with the employee to discuss the circumstances of the discipline and explore whether SCRTD and the employee can reach an amicable resolution. If this meeting does not resolve the Appeal the Executive Director will appoint a Hearing Officer within five (5) Days after the meeting.

Within ten (10) business days of receiving the appointment, the Hearing Officer will confer with SCRTD and announce a date for a Hearing, The Hearing shall generally take place during normal work hours. The Hearing Officer will conduct an evidentiary Hearing at which the parties may present the testimony of the audio recording, or a transcript prepared by a certified court reporter. The Hearing Officer may accept any testimony and evidence, including document and things, that are reasonably relevant to the matters of concern but shall not be bound by the New Mexico Rules of Evidence or any other evidentiary rules of the retained in a secure location to be available in the event of a further appeal. As soon as possible, but not later than 30 calendar days after concluding the Hearing, the Hearing Officer shall transmit Report containing a summary of the evidence, subject employee. The Executive Director or Designee may grant a time extension in the event it is not feasible for the Hearing Officer to meet this time limit.

The Executive Director shall review the Hearing Officer's Report and notify whether he/she will accept the Hearing Officer's recommendation within ten (10) business days of receiving the Report. If the employee does not accept the Executive Director's decision the employee may appeal the decision to the Personnel Board by submitting the Appeal to the Chair. The employee's appeal will include a written statement asserting why the employee disagrees with the decision and a copy of the Hearing Officer's Report.

[Personal Board](#)

As soon as possible after the Chair receives the Appeal, the Chair shall appoint a Personnel board which shall schedule a meeting to decide the matter. The Chair of

the Executive Board of SCRTD (hereafter “Chair”) will select three (3) of SCRTD’s member governments to act as a Personnel Board to hear an employee’s Appeal of a suspension without pay, demotion or discharge. The Chair will try to select three (3) individuals who will constitute a neutral board. The individuals selected to serve on the Personnel Board must be experienced in human resources, personnel administration or employer-employee relations and be free from potential conflict of interest. The Personnel Board will follow the provisions of the New Mexico Open Meetings Act as it pertains to personnel issues.

The meeting should normally be within 30 days of receiving the employee’s Appeal. SCRTD management and the employee may submit exceptions and written argument to the Hearing Officer’s Report no later than ten (10) days before the scheduled Personnel Board meeting. When deliberating on an Appeal the Personnel Board will limit its consideration to the material in the Hearing Officer’s Report, written submissions by the parties, and/or at the request of the Personnel Board, oral argument by the parties concerning the evidence admitted at the hearing. The Personnel Board shall not hear any testimony but may review and rely on the testimony and evidence presented before the Hearing Officer. The burden of proof is preponderance of the evidence. The Personnel Board’s decision shall be determined by the vote of a majority of the members. A tie vote on the decision upholds the decision of the Executive Director.

The Personnel Board may take one of the following actions:

- Accept the decision of the Executive Director
- Reverse or modify the Executive Director’s decision by issuing a written statement explaining the reasons for the decision
- Remand the matter to the Hearing Officer for further Hearing

The employee or SCRTD may appeal the decision of the Personnel Board to District Court in accordance with applicable provisions of the New Mexico Statutes Annotated and the New Mexico Rules of Procedure for the District Courts.

The foregoing appeal process may be terminated at any time if the employee fails to comply with any of the above provisions, including deadline.

SECTION 25. RESOLUTION OF NONDISCIPLINARY CONCERNS

SCRTD strives for a harmonious working environment. Despite everyone's best efforts, disagreements among employees, supervisors and managers occasionally occur. The following procedures provide classified employees with a means to secure, at the lowest possible level, equitable solutions to employee concerns other than a suspension, demotion, or discharge. Employees may use this procedure to appeal a letter of reprimand. A concern raised under this procedure is known as a grievance.

Step One: Meeting with Supervisor

The employee is required to contact his supervisor within five (5) days of the incident of concern. The employee and supervisor will meet within three (3) working days to explore ways to resolve the concern informally. Within three (3) working days after the meeting, the supervisor shall provide the employee with a written decision.

Step Two: Meeting with Human Resources Manager or Executive Director

If the employee is dissatisfied with the supervisor's determination, the employee will submit a written request to the Human Resources Manager or Executive Response requesting a more thorough review of the matter. Within three (3) working days, the employee will receive a written response.

Step Three: Meeting with the Executive Director

If the employee considers the previous attempts to resolve the problem unsatisfactory, the employee may appeal the situation to the Executive Director by submitting a written appeal within three (3) business days of receipt of the Step Two response.

The Executive Director may call a special meeting, with the concurrence of the affected employee, to review the circumstances of the incident leading to the

grievance. Within five (5) working days of receiving the employee’s appeal, the Executive Director will notify the employee when a meeting will be held.

Within five (5) working days of the meeting, the Executive Director will respond to the employee in writing. The Executive Director’s response will be final.

Supervisory/management employees who report directly to the Executive Director shall consult with another supervisory/management employee for Step One and Step Two and for Step Three the employee may choose the Chair of the Executive Board to make the final determination.

SECTION 26. ADDENDUM PAY SCALES

SCRTD POSITIONS PAY SCALES

<u>Job Class</u>	<u>Job Code</u>	<u>Salary Band</u>
<u>Executive Director</u>	<u>ED-001</u>	<u>\$120,000 - \$160,000</u>
<u>Finance Officer</u>	<u>FO-002</u>	<u>\$80,000 - \$100,000</u>
<u>HR Manager</u>	<u>HRM-003</u>	<u>\$75,000 - \$95,000</u>
<u>Procurement Specialist</u>	<u>CPO-004</u>	<u>\$70,000 - \$90,000</u>
<u>Marketing Coordinator</u>	<u>MC-005</u>	<u>\$52,500-\$78,750</u>
<u>Project Manager</u>	<u>SPP-006</u>	<u>\$65,000 - \$85,000</u>
<u>Executive Assistant to Exec Dir</u>	<u>EAED-007</u>	<u>\$55,000 - \$70,000</u>
<u>Transportation Manager</u>	<u>TM-008</u>	<u>\$52,500-\$78,750</u>
<u>Maintenance Manager</u>	<u>MM-009</u>	<u>\$52,300-\$78,450</u>
<u>Senior Accountant</u>	<u>SA-010</u>	<u>\$50,793-\$75,000</u>
<u>Administrative Assistant</u>	<u>AA-011</u>	<u>\$40,000 - \$55,000</u>
<u>Accounting Assistant</u>	<u>ACA-012</u>	<u>\$45,000 - \$60,000</u>
<u>Bus Driver</u>	<u>BD-013</u>	<u>\$35,000 - \$50,000</u>
<u>Shop Porter</u>	<u>SP-014</u>	<u>33,280-\$50,000</u>
<u>Mechanic</u>	<u>MEC-015</u>	<u>\$45,000 - \$60,000</u>
<u>Facilities Tech/Bus Washer</u>	<u>FAT-016</u>	<u>\$33,280-\$45,000</u>
<u>Senior Dispatcher/Safety Coordinator</u>	<u>SDISP-017</u>	<u>\$44,060-\$66,090</u>
<u>Dispatcher</u>	<u>DISP-018</u>	<u>\$40,000 - \$55,000</u>

Formatted: Normal

SECTION 27: EFFECTIVE DATE

Effective Date

The undersigned employee acknowledges receipt of the SCRTD Employee Handbook and understands the provisions therein and in consideration of employment, acknowledges and agrees that:

All employment by SCRTD is "at will" and subject to State and Federal law

Any agreement(s) or assurance(s) concerning the terms, conditions, or duration of any individual's employment are not binding unless they are in writing and signed by the Executive Director.

This policy is effective as of the Executive Director's signature date.

Date	David Armijo
	Executive Director

SCRTD retains the right to exercise discretion in rescinding or amending policies and in interpreting them reasonably.

Accepted this _____ day of _____, 20____, by:

Employee Printed Name: _____

Employee Signature: _____

