



PO Box 2104 • Las Cruces, NM
88004 • 575-323-1620

Accessibility

Fixed-Route Service

SCRTD's fixed-route service is accessible to persons with disabilities. Buses are equipped with wheelchair lifts or ramps that enable persons in wheelchairs or persons who cannot navigate steps to ride the bus. Operators are trained to assist riders use lifts and ramps, secure wheelchairs, provide information on destinations served, and announce stops, including any stop you request.

ADA Paratransit Service – Limited Service Planned 2023

SCRTD plans to provide ADA paratransit service for persons whose disability *prevents* them using the fixed-route service. Check back for updated information addressing this new program and service.

Other Accessibility Policies

You may travel with your respirator, concentrator, and portable oxygen. Service animals are welcome on board buses and vans and in our facilities. They must be kept under the control of the passenger at all times. Public information is available in alternative formats upon request.

Reasonable Modification Policy

You may travel with your respirator, concentrator, and portable oxygen. Service animals are welcome on board buses and vans and in our facilities. They must be kept under the control of the passenger at all times. Public information is available in alternative formats upon request.

ADA Complaints

If you have a complaint about the accessibility of our transit system or service or believe you have been discriminated against because of your disability, you can file a complaint. Please provide all facts and circumstances surrounding your issue or complaint so we can fully investigate the incident. If you are unable to complete a written complaint due to a disability or if information is needed in another language, we can assist you. Please contact us at 575-323-1620 or email us at admin@scrtcd.org.